



Child protection and safeguarding policy (including safer recruitment, allegations against staff and low-level concerns)



COLD HARBOUR
C of E Primary School

“Let your light shine” Matthew 5:16

Everyone is encouraged to shine by encompassing our values of respect, trust, honesty, thankfulness and resilience. Enabling us to grow, learn and achieve together.

1.	Date	Signature
Discussed at Staff meeting	3.9.24	
Discussed at FPP		
FGB:	October 2024	

Responsibility of Full Governing Body

Next Review Date: September 2025

Vision Statement

The School's Christian Vision Statement "Let your light shine" is our central vision. Everyone is encouraged to shine through living out our values of trust, honesty, thankfulness, respect and resilience. Enabling us to grow, learn and achieve together

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Important contacts

ROLE/ORGANISATION	NAME	CONTACT DETAILS
Designated safeguarding lead (DSL)	Michelle Laskey DSL Training: 4.12.23 DSL Update: 21.2.23 Train the trainer: 11.6.24 Prevent: 23.08.2023 Domestic Violence Champion: 15.12.20 Working together to Safeguard children: 13.5.22	michelle.laskey@coldharbour.milton-keynes.sch.uk 01908 270377
Deputy DSL	Sarah Kotulecki Training attended for DSL: 23.1.23	headteacher@coldharbour.milton-keynes.sch.uk 01908 270377
	Ronnie Rowsell Training attended for DSL: 17.2.22	Ronnie.rowsell@coldharbour.milton-keynes.sch.uk 01908 270377
	Quita Kennedy (Night Owls DSL) Training attended for DSL: 17.05.2022	qkennedy@coldharbour.milton-keynes.sch.uk 01908 270377
Local authority designated officer (LADO)	Kay Newman Deborah Young	01908 254300 LADO@milton-keynes.gov.uk
Chair of governors	Jo Grant	Joanna.grant@coldharbour.milton-keynes.sch.uk
	Felcity Cobaine (Safeguarding governor)	Felicity.cobaine@coldharbour.milton-keynes.sch.uk
Children's Social Care - MASH Milton Keynes Local Authority		01908 253169 or 01908 253170 children@milton-keynes.gov.uk Out of Hours 01908 265545
NSPCC Whistleblowing Advice Line		0800 028 0285
Channel helpline		020 7340 7264

1. Aims

The school aims to ensure that:

- : Appropriate action is taken in a timely manner to safeguard and promote children's welfare
- : All staff are aware of their statutory responsibilities with respect to safeguarding
- : Staff are properly trained in recognising and reporting safeguarding issues

2. Legislation and statutory guidance

This policy is based on the Department for Education's (DfE's) statutory guidance [Keeping Children Safe in Education \(2024\)](#) and [Working Together to Safeguard Children \(2023\)](#), the [Maintained Schools Governance Guide](#) and [Academy Trust Governance Guide](#). We comply with this guidance and the arrangements agreed and published by our 3 local safeguarding partners (see section 3).

This policy is also based on the following legislation:

- : Section 175 of the [Education Act 2002](#), which places a duty on schools and local authorities to safeguard and promote the welfare of pupils
- : [The School Staffing \(England\) Regulations 2009](#), which set out what must be recorded on the single central record and the requirement for at least 1 person conducting an interview to be trained in safer recruitment techniques
- : [The Children Act 1989](#) (and [2004 amendment](#)), which provides a framework for the care and protection of children
- : Section 5B(11) of the Female Genital Mutilation Act 2003, as inserted by section 74 of the [Serious Crime Act 2015](#), which places a statutory duty on teachers to report to the police where they discover that female genital mutilation (FGM) appears to have been carried out on a girl under 18
- : [Statutory guidance on FGM](#), which sets out responsibilities with regards to safeguarding and supporting girls affected by FGM
- : [The Rehabilitation of Offenders Act 1974](#), which outlines when people with criminal convictions can work with children
- : Schedule 4 of the [Safeguarding Vulnerable Groups Act 2006](#), which defines what 'regulated activity' is in relation to children
- : [Statutory guidance on the Prevent duty](#), which explains schools' duties under the Counter-Terrorism and Security Act 2015 with respect to protecting people from the risk of radicalisation and extremism
- : [The Human Rights Act 1998](#), which explains that being subjected to harassment, violence and/or abuse, including that of a sexual nature, may breach any or all of the rights which apply to individuals under the [European Convention on Human Rights](#) (ECHR)
- : [The Equality Act 2010](#), which makes it unlawful to discriminate against people regarding particular protected characteristics (including disability, sex, sexual orientation, gender reassignment and race). This means our governors and headteacher should carefully consider how they are supporting their pupils with regard to these characteristics. The Act allows our school to take positive action to deal with particular disadvantages affecting pupils (where we can show it's proportionate). This includes making reasonable adjustments for disabled pupils. For example, it could include taking positive action to support girls where there's evidence that they're being disproportionately subjected to sexual violence or harassment
- : [The Public Sector Equality Duty \(PSED\)](#), which explains that we must have due regard to eliminating unlawful discrimination, harassment and victimisation. The PSED helps us to focus on key issues of concern and how to improve pupil outcomes. Some pupils may be more at risk of harm from issues such as sexual violence; homophobic, biphobic or transphobic bullying; or racial discrimination

- : The [Childcare \(Disqualification\) and Childcare \(Early Years Provision Free of Charge\) \(Extended Entitlement\) \(Amendment\) Regulations 2018](#) (referred to in this policy as the “2018 Childcare Disqualification Regulations”) and [Childcare Act 2006](#), which set out who is disqualified from working with children
- : This policy also meets requirements relating to safeguarding and welfare in the [statutory framework for the Early Years Foundation Stage](#)

Local Child Protection Procedures and Guidance

- : Cold Harbour School is aware of and compliant with multi-agency child protection procedures that have been agreed locally through the Milton Keynes Together Safeguarding Partnership (MKTSP) and which are based on statutory guidance Working Together 2023 and Keeping Children Safe in Education 2024 (and any updates).
- : The Milton Keynes Together Safeguarding Partnership (MKTSP) outlines procedures in an online manual which includes detailed chapters on what to do if you have a concern and how to make a referral; safer recruitment guidance; and managing allegations against staff (LADO guidance). They also include a range of other information and guidance regarding more specialist safeguarding topics: <https://miltonkeynesscp.trixonline.co.uk/>
- : **All designated teaching staff and governors** must be aware of this guidance and its implications.

3. Definitions

Safeguarding and promoting the welfare of children means:

- : Providing help and support to meet the needs of children as soon as problems emerge
- : Protecting children from maltreatment whether that is within or outside the home, including online
- : Preventing impairment of children’s mental and physical health or development
- : Ensuring that children grow up in circumstances consistent with the provision of safe and effective care
- : Taking action to enable all children to have the best outcomes

Child protection is part of this definition and refers to activities undertaken to protect specific children who are suspected to be suffering, or likely to suffer, significant harm. This includes harm that occurs inside or outside the home, including online.

Abuse is a form of maltreatment of a child, and may involve inflicting harm or failing to act to prevent harm. Appendix 1 explains the different types of abuse.

Neglect is a form of abuse and is the persistent failure to meet a child’s basic physical and/or psychological needs, likely to result in the serious impairment of the child’s health or development. Appendix 1 defines neglect in more detail.

Sharing of nudes and semi-nudes (also known as sexting or youth-produced sexual imagery) is where children share nude or semi-nude images, videos or live streams. This also includes pseudo-images that are computer-generated images that otherwise appear to be a photograph or video.

Children includes everyone under the age of 18.

The following **3 safeguarding partners** are identified in Keeping Children Safe in Education (and defined in the Children Act 2004, as amended by chapter 2 of the Children and Social Work Act 2017). They will make arrangements to work together to safeguard and promote the welfare of local children, including identifying and responding to their needs:

- : The local authority (LA)
- : Integrated care boards (previously known as clinical commissioning groups) for an area within the LA
- : The chief officer of police for a police area in the LA area

Victim is a widely understood and recognised term, but we understand that not everyone who has been subjected to abuse considers themselves a victim, or would want to be described that way. When managing an incident, we will be prepared to use any term that the child involved feels most comfortable with.

Alleged perpetrator(s) and **perpetrator(s)** are widely used and recognised terms. However, we will think carefully about what terminology we use (especially in front of children) as, in some cases, abusive behaviour can be harmful to the perpetrator too. We will decide what's appropriate and which terms to use on a case-by-case basis.

4. Equality statement

Some children have an increased risk of abuse, both online and offline, and additional barriers can exist for some children with respect to recognising or disclosing it. We are committed to anti-discriminatory practice and recognise children's diverse circumstances. We ensure that all children have the same protection, regardless of any barriers they may face.

We give special consideration to children who:

- : Have special educational needs and/or disabilities (SEND) or health conditions (see section 10)
- : Are young carers
- : May experience discrimination due to their race, ethnicity, religion, gender identification or sexuality
- : Have English as an additional language (EAL)
- : Are known to be living in difficult situations – for example, temporary accommodation or where there are issues such as substance abuse or domestic violence
- : Are at risk of female genital mutilation (FGM), sexual exploitation, forced marriage, or radicalisation
- : Are asylum seekers
- : Are at risk due to either their own or a family member's mental health needs
- : Are looked after or previously looked after (see section 12)
- : Are missing or absent from education for prolonged periods and/or repeat occasions
- : Whose parent/carer has expressed an intention to remove them from school to be home educated

5. Roles and responsibilities

Safeguarding and child protection is **everyone's** responsibility. This policy applies to all staff, volunteers and governors in the school and is consistent with the procedures of the 3 safeguarding partners. Our policy and procedures also apply to extended school and off-site activities.

The school plays a crucial role in preventative education. This is in the context of a whole-school approach to preparing pupils for life in modern Britain, and a culture of zero tolerance of sexism, misogyny/misandry, homophobia, biphobia, transphobia and sexual violence/harassment. This will be underpinned by our:

- : Behaviour and Discipline policy
- : Pastoral support system
- : Planned programme of relationships, sex and health education (RSHE), which is inclusive and delivered regularly, tackling issues such as:
 - Healthy and respectful relationships
 - Boundaries and consent
 - Stereotyping, prejudice and equality
 - Body confidence and self-esteem
 - How to recognise an abusive relationship (including coercive and controlling behaviour)

- The concepts of, and laws relating to, sexual consent, sexual exploitation, abuse, grooming, coercion, harassment, rape, domestic abuse, so-called honour-based violence such as forced marriage and FGM and how to access support
- What constitutes sexual harassment and sexual violence and why they're always unacceptable

5.1 All staff

All staff will:

- : Read and understand part 1 and annex B of the Department for Education's statutory safeguarding guidance, [Keeping Children Safe in Education](#), and review this guidance at least annually
- : Sign a declaration at the beginning of each academic year to say that they have reviewed the guidance
- : Reinforce the importance of online safety when communicating with parents and carers. This includes making parents and carers aware of what we ask children to do online (e.g. sites they need to visit or who they'll be interacting with online)
- : Provide a safe space for pupils who are LGBTQ+ to speak out and share their concerns

All staff will be aware of:

- : Our systems that support safeguarding, including this child protection and safeguarding policy, the staff code of conduct, the role and identity of the designated safeguarding lead (DSL) and deputies, the Behaviour and Discipline policy, Anti-Bullying Policy, the E-Safety Policy and the safeguarding response to children who go missing from education
- : The early help assessment process (sometimes known as the common assessment framework) and their role in it, including identifying emerging problems, liaising with the DSL, and sharing information with other professionals to support early identification and assessment
- : The process for making referrals to local authority children's social care and for statutory assessments that may follow a referral, including the role they might be expected to play
- : What to do if they identify a safeguarding issue or a child tells them they are being abused or neglected, including specific issues such as FGM, and how to maintain an appropriate level of confidentiality while liaising with relevant professionals
- : The signs of different types of abuse, neglect and exploitation, including domestic and sexual abuse (including controlling and coercive behaviour, as well as parental conflict that is frequent, intense, and unresolved), as well as specific safeguarding issues, such as child-on-child abuse, grooming, child sexual exploitation (CSE), child criminal exploitation (CCE), indicators of being at risk from or involved with serious violent crime, FGM, radicalisation and serious violence (including that linked to county lines)
- : New and emerging threats, including online harm, grooming, sexual exploitation, criminal exploitation, radicalisation, and the role of technology and social media in presenting harm
- : The importance of reassuring victims that they are being taken seriously and that they will be supported and kept safe
- : The fact that children can be at risk of harm inside and outside of their home, at school and online
- : The fact that children who are (or who are perceived to be) lesbian, gay, bisexual or gender questioning (LGBTQ+) can be targeted by other children
- : That a child and their family may be experiencing multiple needs at the same time
- : What to look for to identify children who need help or protection

Section 16 and appendix 4 of this policy outline in more detail how staff are supported to do this; including a specific focus on safeguarding issues as a focus for the context of Cold Harbour.

5.2 The designated safeguarding lead (DSL)

The DSL is a member of the senior leadership team. Our DSL is Michelle Laskey. The DSL takes lead responsibility for child protection and wider safeguarding in the school. This includes online safety, and

understanding our filtering and monitoring processes on school devices and school networks to keep pupils safe online.

During term time, the DSL will be available during school hours for staff to discuss any safeguarding concerns.

The DSL can also be contacted out of school hours if necessary, via email: michelle.laskey@coldharbour.milton-keynes.sch.uk or telephone (number is provided to staff members)

When the DSL is absent, the deputies – Sarah Kotulecki (Head Teacher), Ronnie Rowsell (Learning Mentor) and Quita Kennedy (Night Owls DSL) will act as cover.

The DSL will be given the time, funding, training, resources and support to:

- : Provide advice and support to other staff on child welfare and child protection matters
- : Take part in strategy discussions and inter-agency meetings and/or support other staff to do so
- : Contribute to the assessment of children
- : Refer suspected cases, as appropriate, to the relevant body (local authority children's social care, Channel programme, Disclosure and Barring Service, and/or police), and support staff who make such referrals directly
- : Have a good understanding of harmful sexual behaviour
- : Have a good understanding of the filtering and monitoring systems and processes in place at our school
- : Make sure that staff have appropriate Prevent training and induction

The DSL will also:

- : Keep the headteacher informed of any issues
- : Liaise with local authority case managers and designated officers for child protection concerns as appropriate
- : Discuss the local response to sexual violence and sexual harassment with police and local authority children's social care colleagues to prepare the school's policies
- : Be confident that they know what local specialist support is available to support all children involved (including victims and alleged perpetrators) in sexual violence and sexual harassment, and be confident as to how to access this support
- : Be aware that children must have an 'appropriate adult' to support and help them in the case of a police investigation or search
- : Work with the Head Teacher to ensure that a risk assessment of adults living on-site is conducted which includes: safeguarding checks of all residents, access between residential accommodation and the rest of the school premises and consideration of any visitors that will access the residential information.

The full responsibilities of the DSL and deputies are set out in their job description.

5.3 The governing board

The governing board will:

- : Facilitate a whole-school approach to safeguarding, ensuring that safeguarding and child protection are at the forefront of, and underpin, all relevant aspects of process and policy development
- : Evaluate and approve this policy at each review, ensuring it complies with the law, and hold the headteacher to account for its implementation
- : Be aware of its obligations under the Human Rights Act 1998, the Equality Act 2010 (including the Public Sector Equality Duty), and our school's local multi-agency safeguarding arrangements
- : Appoint a senior board level (or equivalent) lead [Felicity Cobaine] to monitor the effectiveness of this policy in conjunction with the full governing board. This is always a different person from the DSL

- : Ensure all staff undergo safeguarding and child protection training, including online safety, and that such training is regularly updated and is in line with advice from the safeguarding partners
- : Ensure that the school has appropriate filtering and monitoring systems in place, and review their effectiveness. This includes:
 - Making sure that the leadership team and staff are aware of the provisions in place, and that they understand their expectations, roles and responsibilities around filtering and monitoring as part of safeguarding training
 - Reviewing the [DfE's filtering and monitoring standards](#), and discussing with IT staff and service providers what needs to be done to support the school in meeting these standards
- : Make sure:
 - The DSL has the appropriate status and authority to carry out their job, including additional time, funding, training, resources and support
 - Online safety is a running and interrelated theme within the whole-school approach to safeguarding and related policies
 - The DSL has lead authority for safeguarding, including online safety and understanding the filtering and monitoring systems and processes in place
 - The school has procedures to manage any safeguarding concerns (no matter how small) or allegations that do not meet the harm threshold (low-level concerns) about staff members (including supply staff, volunteers and contractors). Appendix 3 of this policy covers this procedure
 - That this policy reflects that children with SEND, or certain medical or physical health conditions, can face additional barriers to any abuse or neglect being recognised
 - That a risk assessment of adults living on-site is conducted which includes: safeguarding checks of all residents, access between residential accommodation and the rest of the school premises and consideration of any visitors that will access the residential information.
- : Where another body is providing services or activities (regardless of whether or not the children who attend these services/activities are children on the school roll):
 - Seek assurance that the other body has appropriate safeguarding and child protection policies/procedures in place, and inspect them if needed
 - Make sure there are arrangements for the body to liaise with the school about safeguarding arrangements, where appropriate
 - Make sure that safeguarding requirements are a condition of using the school premises, and that any agreement to use the premises would be terminated if the other body fails to comply

The chair of governors will act as the 'case manager' in the event that an allegation of abuse is made against the headteacher, where appropriate (see appendix 3).

All governors will read Keeping Children Safe in Education in its entirety.

Section 15 of this policy has information on how governors are supported to fulfil their role.

5.4 The headteacher

The headteacher is responsible for the implementation of this policy, including:

- : Ensuring that staff (including temporary staff) and volunteers:
 - Are informed of our systems that support safeguarding, including this policy, as part of their induction
 - Understand and follow the procedures included in this policy, particularly those concerning referrals of cases of suspected abuse and neglect
- : Communicating this policy to parents/carers when their child joins the school and via the school website

- : Ensuring that the DSL has appropriate time, funding, training and resources, and that there is always adequate cover if the DSL is absent
- : Acting as the 'case manager' in the event of an allegation of abuse made against another member of staff or volunteer, where appropriate (see appendix 3)
- : Making decisions regarding all low-level concerns, though they may wish to collaborate with the DSL on this
- : Ensuring the relevant staffing ratios are met, where applicable
- : Overseeing the safe use of technology, mobile phones and cameras in the setting
- : Assess the risk of adults living-on site by completing a safeguarding risk assessment for staff living on site which includes: safeguarding checks of all residents, access between residential accommodations and the rest of the school premises and consideration of any visitors that will access the residential accommodation.

5.5 Virtual school heads

Virtual school heads have a non-statutory responsibility for the strategic oversight of the educational attendance, attainment and progress of pupils with a social worker.

They should also identify and engage with key professionals, e.g. DSLs, special educational needs co-ordinators (SENCOs), social workers, mental health leads and others.

5.6 Site Manager (living onsite)

In addition to the roles and responsibilities listed under 'All staff', the Site Manager will adhere to the regulations stated within the safeguarding risk assessment for staff living on site, which includes: naming all residents so that appropriate safeguarding checks can be carried out, maintaining responsibility for residents, pets and visitors on site during the hours of 7:50-5:00pm; ensuring that, where possible, visitors are not frequenting the property when pupils are on site.

6. Confidentiality

At Cold Harbour, we understand and respect the importance of vigilance when it comes to information sharing. Our approach to the sharing of personal data is outlined in our Data Protection Policy 2024.

All staff follow a consistent approach to confidentiality and information sharing, as we know and understand that:

- : Timely information sharing is essential to effective safeguarding
- : Fears about sharing information must not be allowed to stand in the way of the need to promote the welfare, and protect the safety, of children
- : The Data Protection Act (DPA) 2018 and the UK GDPR do not prevent, or limit, the sharing of information for the purposes of keeping children safe
- : If staff need to share 'special category personal data', the DPA 2018 contains 'safeguarding of children and individuals at risk' as a processing condition that allows practitioners to share information without consent if: it is not possible to gain consent; it cannot be reasonably expected that a practitioner gains consent; or if to gain consent would place a child at risk
- : Staff should never promise a child that they will not tell anyone about a report of abuse, as this may not be in the child's best interests
- : If a victim asks the school not to tell anyone about the sexual violence or sexual harassment:
 - There's no definitive answer, because even if a victim doesn't consent to sharing information, staff may still lawfully share it if there's another legal basis under the UK GDPR that applies

- The DSL will have to balance the victim's wishes against their duty to protect the victim and other children
 - The DSL should consider that:
 - Parents or carers should normally be informed (unless this would put the victim at greater risk)
 - The basic safeguarding principle is: if a child is at risk of harm, is in immediate danger, or has been harmed, a referral should be made to local authority children's social care
 - Rape, assault by penetration and sexual assault are crimes. Where a report of rape, assault by penetration or sexual assault is made, this should be referred to the police. While the age of criminal responsibility is 10, if the alleged perpetrator is under 10, the starting principle of referring to the police remains
- : Regarding anonymity, all staff will:
- Be aware of anonymity, witness support and the criminal process in general where an allegation of sexual violence or sexual harassment is progressing through the criminal justice system
 - Do all they reasonably can to protect the anonymity of any children involved in any report of sexual violence or sexual harassment – for example, carefully considering which staff should know about the report, and any support for children involved
 - Consider the potential impact of social media in facilitating the spreading of rumours and exposing victims' identities
- : The government's [information sharing advice for safeguarding practitioners](#) includes 7 'golden rules' for sharing information, and will support staff who have to make decisions about sharing information
- : All information obtained by school staff about a child and their family is confidential and can only be shared with other professionals and agencies with the family's consent or when there are concerns about the child's safety.
- : Where a child is at risk of suffering significant harm, schools and settings have a legal duty to share this information with Children's Social Care (CSC) and make appropriate referrals. Equally, where a child is subject to a child protection investigation, schools must share any information about the child as may be requested by CSC.
- : Where appropriate, parental consent to making a child protection referral should be sought but if withheld, the referral must still be made and parents made aware of this. **Safeguarding ALWAYS overrides confidentiality: the welfare of child is paramount.**
- : Only relevant information should be disclosed, and only to those professionals who need to know. Staff do consider the purpose of the disclosure, and remind recipients that the information is confidential and only to be used for the stated purpose.
- : Inter-agency guidance on information-sharing is contained in the MKSCB procedures http://www.proceduresonline.com/mksccb/chapters/p_info_sharing.html
- : If staff are in any doubt about sharing information, they should speak to the DSL (or deputy)
- : Confidentiality is also addressed in this policy with respect to record-keeping in section 15, and allegations of abuse against staff in appendix 3

7. Recognising abuse and taking action

All staff are expected to be able to identify and recognise all forms of abuse, neglect and exploitation and shall be alert to the potential need for early help for a child who:

- Is disabled

- Has special educational needs (whether or not they have a statutory education health and care (EHC) plan)
- Is a young carer
- Is bereaved
- Is showing signs of being drawn into anti-social or criminal behaviour, including being affected by gangs and county lines and organised crime groups and/or serious violence, including knife crime
- Is frequently missing/goes missing from education, care or home
- Is at risk of modern slavery, trafficking, sexual and/or criminal exploitation
- Is at risk of being radicalised or exploited
- Is viewing problematic and/or inappropriate online content (for example, linked to violence), or developing inappropriate relationships online
- Is in a family circumstance presenting challenges for the child, such as drug and alcohol misuse, adult mental health issues and domestic abuse
- Is misusing drugs or alcohol
- Is suffering from mental ill health
- Has returned home to their family from care
- Is at risk of so-called 'honour'-based abuse such as female genital mutilation (FGM) or forced marriage
- Is a privately fostered child
- Has a parent or carer in custody or is affected by parental offending
- Is missing education, or persistently absent from school, or not in receipt of full-time education
- Has experienced multiple suspensions and is at risk of, or has been permanently excluded

Staff, volunteers and governors must follow the procedures set out below in the event of a safeguarding issue.

Please note – in this and subsequent sections, you should take any references to the DSL to mean “the DSL (or deputy DSL)”.

Alerting the DSL and reporting a concern

- All staff are trained to record all incidents, concerns, observations or communications regarding a child on CPOMS. We know that all records build a clear picture of the life of the child and help us to identify any safeguarding concerns. We have designated a specific button on CPOMS to record level 2 concerns such as: inappropriate clothing, hygiene, diet etc. This will help us to monitor smaller concerns that together may present a more significant safeguarding concern.
- Any concerns which potentially place the child at immediate risk should be discussed immediately in the first instance with the designated member of staff (Michelle Laskey) or their deputy and advice sought on what action should be taken before recording on CPOMS. This will enable rapid action from the DSL.

7.1 If a child is suffering or likely to suffer harm, or in immediate danger

Make a referral to local authority children’s social care and/or the police **immediately** if you believe a child is suffering or likely to suffer from harm, or is in immediate danger. **Anyone can make a referral.** However, it is likely that the DSL will make the referral following a reported concern from any member of staff. Tell the DSL (see section 5.2) as soon as possible if you make a referral directly.

In Milton Keynes, a decision on whether or not to refer a child should be made by having referred to the MK Levels of Need document:

https://www.mktogether.co.uk/sites/default/files/2023-02/MK%20Level%20of%20Needs_2023_0.pdf

If the level of need is assessed beyond 1 and 2, it is considered that the child/family may require a multi-disciplinary approach and so a referral to the Milton Keynes Multi-Agency Safeguarding Hub (MASH) should be made.

You should call the MASH Team on 01908 253169 at the earliest convenience where you will be guided by a member of the MASH team and/or thereafter a Multi-Agency Referral Form (MARF) must be submitted to outline the concerns raised. (You can submit a MARF without a phone call, but guidance from a MASH team member is advised).

https://mycouncil.milton-keynes.gov.uk/service/Multi_Agency_Referral_Form_MARF

A MARF should be submitted following this guidance:

- You believe the child will not progress towards the five Every Child Matters (2003) outcomes without additional services
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/272064/5860.pdf
- The child or parent has raised concerns with us directly
- The child's needs are unclear and broader than our school alone can address
- Where a common assessment would help us identify needs and get other services to help meet needs.
- Parental consent should be sought prior to the referral being made unless to seek consent would place the child or any other child at risk of further harm. If parents do not consent, but the child is at risk of significant harm, the referral should still be made.
- If the child already has an allocated Children's Social Care (CSC) social worker, the referral should be made directly to them. If the child is not already known to CSC, referrals should be made to MASH
- All referrals will be acknowledged by MASH within 24 hours and the referrer informed of what action will be taken.

Following the MARF, the Children's Social Care Team will conduct a Common Assessment Framework (known as CAF) - a nationally standardised approach to conducting an assessment of the needs of a child and deciding how these should be met. It is a simple assessment form used by professionals in all agencies to clarify concerns they may have about a child and it will help them to communicate and work more effectively together.

7.2 If a child makes a disclosure to you

If a child discloses a safeguarding issue to you, you should:

- : Listen to and believe them. Allow them time to talk freely and do not ask leading questions
- : Stay calm and do not show that you are shocked or upset
- : Tell the child they have done the right thing in telling you. Do not tell them they should have told you sooner
- : Explain what will happen next and that you will have to pass this information on. Do not promise to keep it a secret
- : Write up your conversation as soon as possible in the child's own words. Stick to the facts, and do not put your own judgement on it
- : Sign and date the write-up and pass it on to the DSL. Alternatively, if appropriate, make a referral to local authority children's social care and/or the police directly (see 7.1), and tell the DSL as soon as possible that you have done so. Aside from these people, do not disclose the information to anyone else unless told to do so by a relevant authority involved in the safeguarding process

Bear in mind that some children may:

- : Not feel ready, or know how to tell someone that they are being abused, exploited or neglected
- : Not recognise their experiences as harmful
- : Feel embarrassed, humiliated or threatened. This could be due to their vulnerability, disability, sexual orientation and/or language barriers

None of this should stop you from having a 'professional curiosity' and speaking to the DSL if you have concerns about a child.

7.3 If you discover that FGM has taken place or a pupil is at risk of FGM

Keeping Children Safe in Education explains that FGM comprises "all procedures involving partial or total removal of the external female genitalia, or other injury to the female genital organs".

FGM is illegal in the UK and a form of child abuse with long-lasting, harmful consequences. It is also known as 'female genital cutting', 'circumcision' or 'initiation'.

Possible indicators that a pupil has already been subjected to FGM, and factors that suggest a pupil may be at risk, are set out in appendix 4 of this policy.

Any teacher who either:

- Is informed by a girl under 18 that an act of FGM has been carried out on her; or
- Observes physical signs which appear to show that an act of FGM has been carried out on a girl under 18 and they have no reason to believe that the act was necessary for the girl's physical or mental health or for purposes connected with labour or birth

Must immediately report this to the police, personally. This is a mandatory statutory duty, and teachers will face disciplinary sanctions for failing to meet it.

Unless they have been specifically told not to disclose, they should also discuss the case with the DSL and involve local authority children's social care as appropriate.

Any other member of staff who discovers that an act of FGM appears to have been carried out on a **pupil under 18** must speak to the DSL and follow our local safeguarding procedures.

The duty for teachers mentioned above does not apply in cases where a pupil is *at risk* of FGM or FGM is suspected but is not known to have been carried out. Staff should not examine pupils.

Any member of staff who suspects a pupil is *at risk* of FGM or suspects that FGM has been carried out should speak to the DSL and follow our local safeguarding procedures outlined on the Milton Keynes Safeguarding Partnership Manual:

<https://miltonkeynesscp.trixonline.co.uk/chapter/female-genital-mutilation?search=fgm>

7.4 If you have concerns about a child (as opposed to believing a child is suffering or likely to suffer from harm, or is in immediate danger)

Figure 1 below, before section 7.7, illustrates the procedure to follow if you have any concerns about a child's welfare.

Where possible, speak to the DSL first to agree a course of action.

Record any concerns, no matter how small, on CPOMS. The DSLs regularly check CPOMS and are alerted to any concerns about welfare.

If, in exceptional circumstances, the DSL is not available, this should not delay appropriate action being taken. Speak to a member of the senior leadership team and/or take advice from MASH on 01908 253169. You can also seek advice at any time from the NSPCC helpline on 0808 800 5000. Share details of any actions you take with the DSL as soon as practically possible.

Early help assessment

In Milton Keynes, a decision on whether or not an Early Help Assessment (EHA) will be established is made with referral to the MK Levels of Need document:

https://www.mktogether.co.uk/sites/default/files/2023-02/MK%20Level%20of%20Needs_2023_0.pdf

An Early Help Assessment (EHA) will be established when children aren't achieving all of their outcomes within Level 1 and 2 and additional support will be provided by the school, sometimes making links to external agencies.

If an early help assessment is appropriate, the DSL will generally lead on liaising with other agencies and setting up an inter-agency assessment as appropriate. Staff may be required to support other agencies and professionals in an early help assessment, in some cases acting as the lead practitioner.

We will discuss and agree, with statutory safeguarding partners, levels for the different types of assessment, as part of local arrangements.

We will refer to the Early Help guidance:

<https://www.milton-keynes.gov.uk/children-young-people-and-families/early-help>

This will enable us to complete an Early Help Assessment Form to detail the concerns and a plan of action to support the family to improve. We will also be able to access a range of Early Help Services through the Early Help Directory.

The DSL will keep the case under constant review and the school will consider a referral to local authority children's social care if the situation does not seem to be improving. Timelines of interventions will be monitored and reviewed. Where improvement is not made, after Early Help intervention, it is appropriate to refer the case to local authority children's social care through submitting the Early Help Assessment form, on a MARF.

Referral

Anyone can make a referral if you are concerned about the welfare of the child. You do not have to wait for the DSL and if the DSL decides not to make a referral and you do not agree, you should still make a referral. You can do this by calling the MASH Team on 01908 253169 at the earliest convenience where you will be guided by a member of the MASH team and/or thereafter a Multi-Agency Referral Form (MARF) must be submitted to outline the concerns raised. (You can submit a MARF without a phone call, but guidance from a MASH team member is advised).

The local authority will make a decision within 1 working day of a referral about what course of action to take and will let the person who made the referral know the outcome. The DSL or person who made the referral must follow up with the local authority if this information is not made available, and ensure outcomes are properly recorded.

If the child's situation does not seem to be improving after the referral, the DSL or person who made the referral must follow local escalation procedures to ensure their concerns have been addressed and that the child's situation improves, outlined as follows:

What to do when you are concerned about a decision or practice in a case involving a child, young person or adult with care & support needs:

- 1) Relevant professionals meet with the aim of reaching a shared understanding and agree necessary action.
- 2) If the issue is not resolved, discuss your concerns with your line manager/safeguarding lead to consider escalating the issue with the Case Holding Team Manager within CSC (in the case of children) or the relevant Service or Team Manager within ASC (in the case of adults).
- 3) Where understanding/interpretation of risk is a relevant factor and significant concerns remain, the manager/safeguarding lead should discuss with their Head of Service within their organisation. Your Head of Service will discuss the concerns with the Head of Family Support Services or the Head of Corporate Parenting CSC (in the case of children) or the Head of Assessment and Safeguarding ASC (in the case of adults). A clear record must be kept at all stages, by all parties

(July 2023, MKTSP Escalation Policy)

7.5 If you have concerns about extremism

If a child is not suffering or likely to suffer from harm, or in immediate danger, where possible speak to the DSL first to agree a course of action.

If in exceptional circumstances the DSL is not available, this should not delay appropriate action being taken. Speak to a member of the senior leadership team and/or seek advice from local authority children's social care. Make a referral to local authority children's social care directly, if appropriate (see 'Referral' above). Inform the DSL or deputy as soon as practically possible after the referral.

Where there is a concern, the DSL will consider the level of risk and decide which agency to make a referral to. This could include the police or [Channel](#), the government's programme for identifying and supporting individuals at risk of becoming involved with or supporting terrorism, or the local authority children's social care team.

The DfE also has a dedicated telephone helpline, 020 7340 7264, which school staff and governors can call to raise concerns about extremism with respect to a pupil. You can also email counter.extremism@education.gov.uk. Note that this is not for use in emergency situations.

In an emergency, call 999 or the confidential anti-terrorist hotline on 0800 789 321 if you:

- : Think someone is in immediate danger
- : Think someone may be planning to travel to join an extremist group
- : See or hear something that may be terrorist-related

7.6 If you have a concern about mental health

Mental health problems can, in some cases, be an indicator that a child has suffered or is at risk of suffering abuse, neglect or exploitation.

Staff will be alert to behavioural signs that suggest a child may be experiencing a mental health problem or be at risk of developing one.

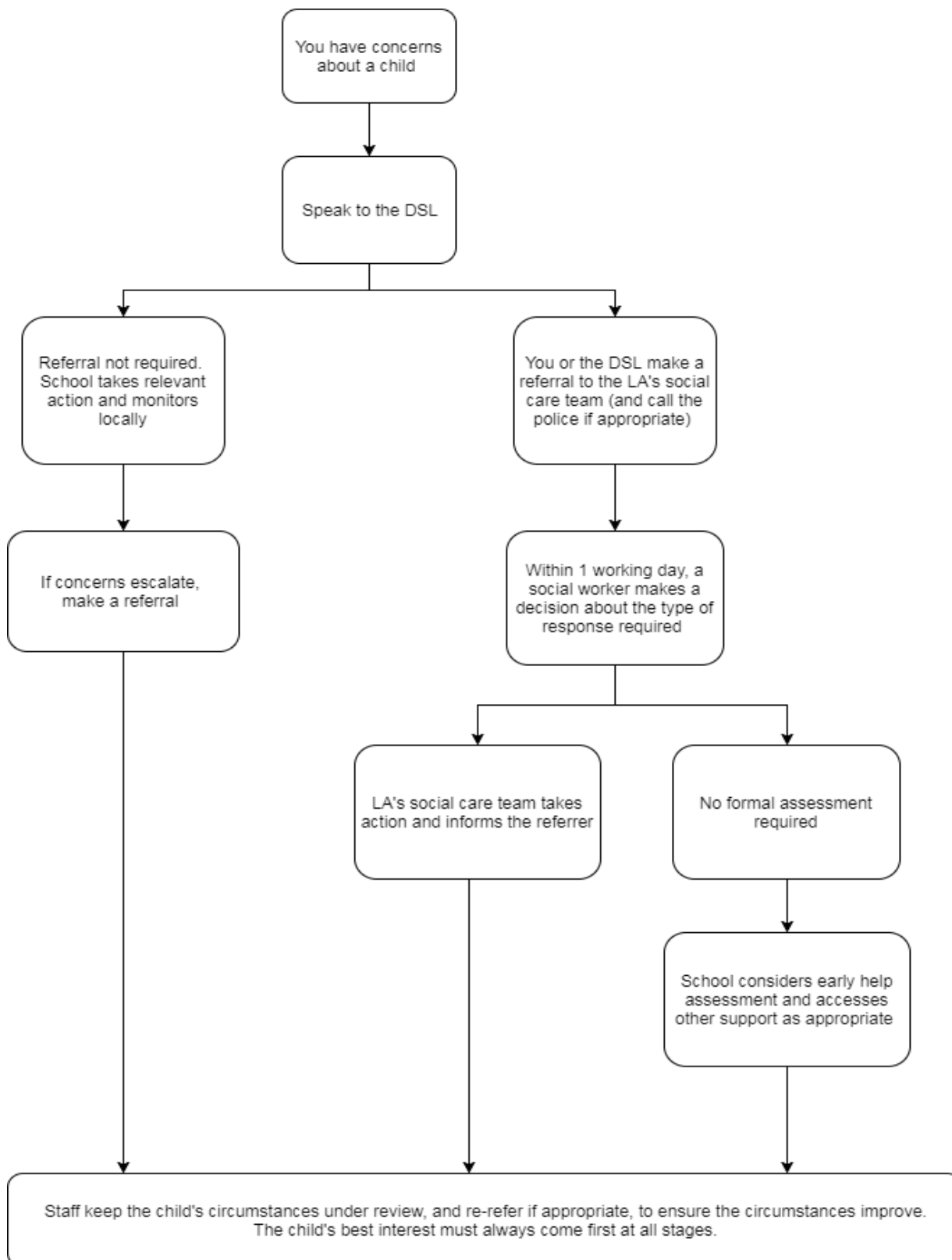
If you have a mental health concern about a child that is also a safeguarding concern, take immediate action by following the steps in section 7.4.

If you have a mental health concern that is **not** also a safeguarding concern, speak to the DSL to agree a course of action.

Please see our Mental Health Policy for further information: <https://coldharbourschool.org.uk/key-information/policies/>

Figure 1: procedure if you have concerns about a child’s welfare (as opposed to believing a child is suffering or likely to suffer from harm, or in immediate danger)

(Note – if the DSL is unavailable, this should not delay action. See section 7.4 for what to do.)



7.7 Concerns about a staff member, supply teacher, volunteer or contractor

If you have concerns about a member of staff (including a supply teacher, volunteer or contractor), or an allegation is made about a member of staff (including a supply teacher, volunteer or contractor) posing a risk of harm to children, speak to the headteacher as soon as possible. If the concerns/allegations are about the headteacher, speak to the chair of governors.

The headteacher/chair of governors will then follow the procedures set out in appendix 3, if appropriate.

Where you believe there is a conflict of interest in reporting a concern or allegation about a member of staff (including a supply teacher, volunteer or contractor) to the headteacher, report it directly to the local authority designated officer (LADO).

If you receive an allegation relating to an incident where an individual or organisation was using the school premises for running an activity for children, follow our school safeguarding policies and procedures, informing the LADO, as you would with any safeguarding allegation.

7.8 Allegations of abuse made against other pupils

We recognise that children are capable of abusing their peers. Abuse will never be tolerated or passed off as “banter”, “just having a laugh” or “part of growing up”, as this can lead to a culture of unacceptable behaviours and an unsafe environment for pupils.

We also recognise the gendered nature of child-on-child abuse. However, all child-on-child abuse is unacceptable and will be taken seriously.

Most cases of pupils hurting other pupils will be dealt with under our school’s behaviour policy, but this child protection and safeguarding policy will apply to any allegations that raise safeguarding concerns. This might include where the alleged behaviour:

- : Is serious, and potentially a criminal offence
- : Could put pupils in the school at risk
- : Is violent
- : Involves pupils being forced to use drugs or alcohol
- : Involves sexual exploitation, sexual abuse or sexual harassment, such as indecent exposure, sexual assault, upskirting or sexually inappropriate pictures or videos (including the sharing of nudes and semi-nudes)

See appendix 4 for more information about child-on-child abuse.

Procedures for dealing with allegations of child-on-child abuse

If a pupil makes an allegation of abuse against another pupil:

- : You must record the allegation on CPOMS and tell the DSL, but do not investigate it.
- : The DSL will contact the local authority children’s social care team and follow its advice, as well as the police if the allegation involves a potential criminal offence
- : The DSL will put a risk assessment and support plan into place for all children involved (including the victim(s), the child(ren) against whom the allegation has been made and any others affected) with a named person they can talk to if needed. This will include considering school transport as a potentially vulnerable place for a victim or alleged perpetrator(s)
- : The DSL will contact the children and adolescent mental health services (CAMHS), if appropriate

If the incident is a criminal offence and there are delays in the criminal process, the DSL will work closely with the police (and other agencies as required) while protecting children and/or taking any disciplinary measures against the alleged perpetrator. We will ask the police if we have any questions about the investigation.

Creating a supportive environment in school and minimising the risk of child-on-child abuse

We recognise the importance of taking proactive action to minimise the risk of child-on-child abuse, and of creating a supportive environment where victims feel confident in reporting incidents.

To achieve this, we will:

- : Challenge any form of derogatory or sexualised language or inappropriate behaviour between peers, including requesting or sending sexual images
- : Be vigilant to issues that particularly affect different genders – for example, sexualised or aggressive touching or grabbing towards female pupils, and initiation or hazing type violence with respect to boys
- : Ensure our curriculum helps to educate pupils about appropriate behaviour and consent
- : Ensure pupils are able to easily and confidently report abuse using our reporting systems (as described in section 7.10 below)
- : Ensure staff reassure victims that they are being taken seriously
- : Be alert to reports of sexual violence and/or harassment that may point to environmental or systemic problems that could be addressed by updating policies, processes and the curriculum, or could reflect wider issues in the local area that should be shared with safeguarding partners
- : Support children who have witnessed sexual violence, especially rape or assault by penetration. We will do all we can to make sure the victim, alleged perpetrator(s) and any witnesses are not bullied or harassed
- : Consider intra-familial harms and any necessary support for siblings following a report of sexual violence and/or harassment
- : Ensure staff are trained to understand:
 - How to recognise the indicators and signs of child-on-child abuse, and know how to identify it and respond to reports
 - That even if there are no reports of child-on-child abuse in school, it does not mean it is not happening – staff should maintain an attitude of “it could happen here”
 - That if they have any concerns about a child’s welfare, they should act on them immediately rather than wait to be told, and that victims may not always make a direct report. For example:
 - Children can show signs or act in ways they hope adults will notice and react to
 - A friend may make a report
 - A member of staff may overhear a conversation
 - A child’s behaviour might indicate that something is wrong
 - That certain children may face additional barriers to telling someone because of their vulnerability, disability, gender, ethnicity and/or sexual orientation
 - That a pupil harming a peer could be a sign that the child is being abused themselves, and that this would fall under the scope of this policy
 - The important role they have to play in preventing child-on-child abuse and responding where they believe a child may be at risk from it
 - That they should speak to the DSL if they have any concerns
 - That social media is likely to play a role in the fall-out from any incident or alleged incident, including for potential contact between the victim, alleged perpetrator(s) and friends from either side

The DSL will take the lead role in any disciplining of the alleged perpetrator(s). We will provide support at the same time as taking any disciplinary action.

Disciplinary action can be taken while other investigations are going on, e.g. by the police. The fact that another body is investigating or has investigated an incident doesn’t (in itself) prevent our school from coming to its own conclusion about what happened and imposing a penalty accordingly. We will consider these matters on a case-by-case basis, taking into account whether:

- : Taking action would prejudice an investigation and/or subsequent prosecution – we will liaise with the police and/or local authority children’s social care to determine this
- : There are circumstances that make it unreasonable or irrational for us to reach our own view about what happened while an independent investigation is ongoing

7.9 Sharing of nudes and semi-nudes (‘sexting’)

Your responsibilities when responding to an incident

If you are made aware of an incident involving the consensual or non-consensual sharing of nude or semi-nude images/videos, including pseudo-images, which are computer-generated images that otherwise appear to be a photograph or video (also known as ‘sexting’ or ‘youth produced sexual imagery’), you must report it to the DSL immediately.

You must **not**:

- : View, copy, print, share, store or save the imagery yourself, or ask a pupil to share or download it (if you have already viewed the imagery by accident, you must report this to the DSL)
- : Delete the imagery or ask the pupil to delete it
- : Ask the pupil(s) who are involved in the incident to disclose information regarding the imagery (this is the DSL’s responsibility)
- : Share information about the incident with other members of staff, the pupil(s) it involves or their, or other, parents and/or carers
- : Say or do anything to blame or shame any young people involved

You should explain that you need to report the incident, and reassure the pupil(s) that they will receive support and help from the DSL.

Initial review meeting

Following a report of an incident, the DSL will hold an initial review meeting with appropriate school staff – this may include the staff member who reported the incident and the safeguarding or leadership team that deals with safeguarding concerns. This meeting will consider the initial evidence and aim to determine:

- : Whether there is an immediate risk to pupil(s)
- : If a referral needs to be made to the police and/or children’s social care
- : If it is necessary to view the image(s) in order to safeguard the young person (in most cases, images or videos should not be viewed)
- : What further information is required to decide on the best response
- : Whether the image(s) has been shared widely and via what services and/or platforms (this may be unknown)
- : Whether immediate action should be taken to delete or remove images or videos from devices or online services
- : Any relevant facts about the pupils involved which would influence risk assessment
- : If there is a need to contact another school, college, setting or individual
- : Whether to contact parents or carers of the pupils involved (in most cases parents/carers should be involved)

The DSL will make an immediate referral to police and/or children’s social care if:

- : The incident involves an adult. Where an adult poses as a child to groom or exploit a child or young person, the incident may first present as a child-on-child incident. See appendix 4 for more information on assessing adult-involved incidents
- : There is reason to believe that a young person has been coerced, blackmailed or groomed, or if there are concerns about their capacity to consent (for example, owing to SEN)

- : What the DSL knows about the images or videos suggests the content depicts sexual acts which are unusual for the young person's developmental stage, or are violent
- : The imagery involves sexual acts and any pupil in the images or videos is under 13
- : The DSL has reason to believe a pupil is at immediate risk of harm owing to the sharing of nudes and semi-nudes (for example, the young person is presenting as suicidal or self-harming)

If none of the above apply then the DSL, in consultation with the headteacher and other members of staff as appropriate, may decide to respond to the incident without involving the police or children's social care. The decision will be made and recorded in line with the procedures set out in this policy.

Further review by the DSL

If at the initial review stage a decision has been made not to refer to police and/or children's social care, the DSL will conduct a further review to establish the facts and assess the risks.

They will hold interviews with the pupils involved (if appropriate).

If at any point in the process there is a concern that a pupil has been harmed or is at risk of harm, a referral will be made to children's social care and/or the police immediately.

Informing parents/carers

The DSL will inform parents/carers at an early stage and keep them involved in the process, unless there is a good reason to believe that involving them would put the pupil at risk of harm.

Referring to the police

If it is necessary to refer an incident to the police, this will be done through contacting Bletchley Thames Valley Police via an online form <https://www.thamesvalley.police.uk/area/your-area/tvp/milton-keynes/west-bletchley/contact-us/top-reported-crimes-in-this-area> and/or calling 101.

Recording incidents

All incidents of sharing of nudes and semi-nudes, and the decisions made in responding to them, will be recorded. The record-keeping arrangements set out in section 14 of this policy also apply to recording these incidents.

Curriculum coverage

Pupils are taught about the issues surrounding the sharing of nudes and semi-nudes as part of our PHSE (SCARF) and Computing (online safety) curriculum. Teaching covers the following in relation to the sharing of nudes and semi-nudes:

- : What it is
- : How it is most likely to be encountered
- : The consequences of requesting, forwarding or providing such images, including when it is and is not abusive and when it may be deemed as online sexual harassment
- : Issues of legality
- : The risk of damage to people's feelings and reputation

Pupils also learn the strategies and skills needed to manage:

- : Specific requests or pressure to provide (or forward) such images
- : The receipt of such images

This policy on the sharing of nudes and semi-nudes is also shared with pupils so they are aware of the processes the school will follow in the event of an incident.

Teaching follows best practice in delivering safe and effective education, including:

- : Putting safeguarding first
- : Approaching from the perspective of the child
- : Promoting dialogue and understanding

- : Empowering and enabling children and young people
- : Never frightening or scare-mongering
- : Challenging victim-blaming attitudes

7.10 Reporting systems for our pupils

Where there is a safeguarding concern, we will take the child's wishes and feelings into account when determining what action to take and what services to provide.

We recognise the importance of ensuring pupils feel safe and comfortable to come forward and report any concerns and/or allegations.

To achieve this, we will:

- : Put systems in place for pupils to confidently report abuse
- : Ensure our reporting systems are well promoted, easily understood and easily accessible for pupils
- : Make it clear to pupils that their concerns will be taken seriously, and that they can safely express their views and give feedback

To achieve this aim, we deliver a robust safeguarding education to all pupils that teaches children to have the knowledge and strategies they need to make a disclosure. We believe that children must be educated on how to assess risk and protect themselves. For this reason, we use every possible opportunity to teach children about safeguarding themselves and others. Our PSHE curriculum provides opportunities for learning how to identify hazards/risks and how to respond appropriately, including covering topics such as peer pressure and the pants programme from as early as EYFS. Additionally, opportunities are sought throughout lessons, assemblies, as well as educational visits (Y3 annual trip to Hazard Alley). We have a safeguarding hands poster which is shared with the children regularly in assemblies and PHSE lessons and copies are around the school so that pupils know the key adults in the safeguarding team. However, we promote that children are able to disclose to any member of staff that they feel comfortable with e.g. class teacher, teaching assistant.

8. Online safety and the use of mobile technology

We recognise the importance of safeguarding children from potentially harmful and inappropriate online material, and we understand that technology is a significant component in many safeguarding and wellbeing issues.

To address this, our school aims to:

- : Have robust processes (including filtering and monitoring systems) in place to ensure the online safety of pupils, staff, volunteers and governors
- : Protect and educate the whole school community in its safe and responsible use of technology, including mobile and smart technology (which we refer to as 'mobile phones')
- : Set clear guidelines for the use of mobile phones for the whole school community
- : Establish clear mechanisms to identify, intervene in and escalate any incidents or concerns, where appropriate

The 4 key categories of risk

Our approach to online safety is based on addressing the following categories of risk:

- : **Content** – being exposed to illegal, inappropriate or harmful content, such as pornography, fake news, racism, misogyny, self-harm, suicide, antisemitism, radicalisation and extremism
- : **Contact** – being subjected to harmful online interaction with other users, such as peer-to-peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes
- : **Conduct** – personal online behaviour that increases the likelihood of, or causes, harm, such as making, sending and receiving explicit images (e.g. consensual and non-consensual sharing of nudes and semi-nudes and/or pornography), sharing other explicit images and online bullying; and

- : **Commerce** – risks such as online gambling, inappropriate advertising, phishing and/or financial scams

To meet our aims and address the risks above, we will:

- : Educate pupils about online safety as part of our curriculum. For example:
 - The safe use of social media, the internet and technology
 - Keeping personal information private
 - How to recognise unacceptable behaviour online
 - How to report any incidents of cyber-bullying, ensuring pupils are encouraged to do so, including where they're a witness rather than a victim
- : Train staff, as part of their induction, on safe internet use and online safeguarding issues including cyber-bullying, the risks of online radicalisation, and the expectations, roles and responsibilities around filtering and monitoring. All staff members will receive refresher training as required and at least once each academic year
- : Educate parents/carers about online safety via our website, communications sent directly to them and during parents' evenings. We will also share clear procedures with them so they know how to raise concerns about online safety. We regularly communicate with parents via our weekly newsletter which often includes safeguarding bulletins and/or posts on Class Dojo to specific classes where appropriate. We invite parents in for workshops and support them to understand risks imposed, particularly with online safety.
- : Make sure staff are aware of any restrictions placed on them with regards to the use of their mobile phone and cameras, for example that:
 - Staff are allowed to bring their personal phones to school for their own use, but will limit such use to non-contact time when pupils are not present
 - Staff will not take pictures or recordings of pupils on their personal phones or cameras
- : Make all pupils, parents/carers, staff, volunteers and governors aware that they are expected to sign an agreement regarding the acceptable use of the internet in school, use of the school's ICT systems and use of their mobile and smart technology
- : Explain the sanctions we will use if a pupil is in breach of our policies on the acceptable use of the internet and mobile phones
- : Make sure all staff, pupils and parents/carers are aware that staff have the power to search pupils' phones, as set out in the [DfE's guidance on searching, screening and confiscation](#)
- : Carry out an annual review of our approach to online safety, supported by an annual risk assessment that considers and reflects the risks faced by our school community
- : Provide regular safeguarding and children protection updates including online safety to all staff, at least annually, in order to continue to provide them with the relevant skills and knowledge to safeguard effectively
- : Review the child protection and safeguarding policy, including the E-safety policy, annually and ensure the procedures and implementation are updated and reviewed regularly
- : Put in place robust filtering and monitoring systems to limit children's exposure to the 4 key categories of risk (described above) from the school's IT systems.
 - Filtering systems: block access to harmful sites and content.
 - Monitoring systems: identify when a user accesses or searches for certain types of harmful content on school and college devices (it doesn't stop someone accessing it). Our school is then alerted to any concerning content so you can intervene and respond.

We understand that no filtering and monitoring system is 100% effective, so we need to use it alongside our existing safeguarding systems and procedures. KCSIE, 2023 standards set out that schools should:

- identify and assign roles and responsibilities to manage filtering and monitoring systems.

- review filtering and monitoring provision at least annually.
- block harmful and inappropriate content without unreasonably impacting teaching and learning
- have effective monitoring strategies in place that meet their safeguarding needs

As a result, we have implemented filtering systems which block content where inappropriate. We have identified that our Head Teacher, DSL, will run filtering checks regularly and when notified by SWGfL 'Test Your Internet Filter' on our provider E2BN. Additionally, monitoring systems are implemented and all staff and pupils know that members of the SLT can view what a user accesses or searches for on their profile at any time. Our Head Teacher and DSL, may also be contacted if inappropriate content is accessed using this system.

This section summarises our approach to online safety and mobile phone use. For full details about our school's policies in these areas, please refer to our E-safety policy 2024 which can be found on our website <https://coldharbourschool.org.uk/key-information/policies/>.

8.1 Artificial intelligence (AI)

Generative artificial intelligence (AI) tools are now widespread and easy to access. Staff, pupils and parents/carers may be familiar with generative chatbots such as ChatGPT and Google Bard.

Cold Harbour recognises that AI has many uses, including enhancing teaching and learning, and in helping to protect and safeguard pupils. However, AI may also have the potential to facilitate abuse (e.g. bullying and grooming) and/or expose pupils to harmful content. For example, in the form of 'deepfakes', where AI is used to create images, audio or video hoaxes that look real.

Cold Harbour will treat any use of AI to access harmful content or bully pupils in line with this policy and our Anti-Bullying policy.

Staff should be aware of the risks of using AI tools whilst they are still being developed and should carry out risk assessments for any new AI tool being used by the school.

9. Notifying parents or carers

Where appropriate, we will discuss any concerns about a child with the child's parents or carers. The DSL will normally do this in the event of a suspicion or disclosure.

Other staff will only talk to parents or carers about any such concerns following consultation with the DSL.

If we believe that notifying the parents or carers would increase the risk to the child, we will discuss this with the local authority children's social care team before doing so.

In the case of allegations of abuse made against other children, we will normally notify the parents or carers of all the children involved. We will think carefully about what information we provide about the other child involved, and when. We will work with the police and/or local authority children's social care to make sure our approach to information sharing is consistent.

The DSL will, along with any relevant agencies (this will be decided on a case-by-case basis):

- : Meet with the victim's parents or carers, with the victim, to discuss what's being put in place to safeguard them, and understand their wishes in terms of what support they may need and how the report will be progressed
- : Meet with the alleged perpetrator's parents or carers to discuss support for them, and what's being put in place that will impact them, e.g. moving them out of classes with the victim, and the reason(s) behind any decision(s)

10. Pupils with special educational needs, disabilities or health issues

We recognise that pupils with SEND or certain health conditions can face additional safeguarding challenges. Children with disabilities are more likely to be abused than their peers. Additional barriers can exist when recognising abuse, exploitation and neglect in this group, including:

- : Assumptions that indicators of possible abuse such as behaviour, mood and injury relate to the child's condition without further exploration
- : Pupils being more prone to peer group isolation or bullying (including prejudice-based bullying) than other pupils
- : The potential for pupils with SEN, disabilities or certain health conditions being disproportionately impacted by behaviours such as bullying, without outwardly showing any signs
- : Communication barriers and difficulties in managing or reporting these challenges
- : Cognitive understanding – being unable to understand the difference between fact and fiction in online content and then repeating the content/behaviours in schools or colleges or the consequences of doing so

We offer extra pastoral support for these pupils. This includes: learning mentor intervention through check-in and/or intervention, 1:1 adult support, including supporting communication via visual prompts. Any abuse involving pupils with SEND will require close liaison with the DSL, who is also our SENCO.

11. Pupils with a social worker

Pupils may need a social worker due to safeguarding or welfare needs. We recognise that a child's experiences of adversity and trauma can leave them vulnerable to further harm as well as potentially creating barriers to attendance, learning, behaviour and mental health.

The DSL and all members of staff will work with and support social workers to help protect vulnerable children.

Where we are aware that a pupil has a social worker, the DSL will always consider this fact to ensure any decisions are made in the best interests of the pupil's safety, welfare and educational outcomes. For example, it will inform decisions about:

- : Responding to unauthorised absence or missing education where there are known safeguarding risks
- : The provision of pastoral and/or academic support

12. Looked-after and previously looked-after children

We will ensure that staff have the skills, knowledge and understanding to keep looked-after children and previously looked-after children safe. In particular, we will ensure that:

- : Appropriate staff have relevant information about children's looked after legal status, contact arrangements with birth parents or those with parental responsibility, and care arrangements
- : The DSL has details of children's social workers and relevant virtual school heads

Our DSL, Michelle Laskey, is also appointed as designated teacher, and is responsible for promoting the educational achievement of looked-after children and previously looked-after children in line with [statutory guidance](#).

The designated teacher is appropriately trained and has the relevant qualifications and experience to perform the role.

As part of their role, the designated teacher will:

- : Work closely with the DSL deputies to ensure that any safeguarding concerns regarding looked-after and previously looked-after children are quickly and effectively responded to
- : Work with virtual school heads to promote the educational achievement of looked-after and previously looked-after children, including discussing how pupil premium plus funding can be best used to support looked-after children and meet the needs identified in their personal education plans.

13. Pupils who are lesbian, gay, bisexual or gender questioning

We recognise that pupils who are (or who are perceived to be) lesbian, gay, bisexual or gender questioning (LGBTQ+) can be targeted by other children. See our Behaviour and Discipline and Anti-Bullying policy for more detail on how we prevent bullying based on gender or sexuality.

We also recognise that LGBTQ+ children are more likely to experience poor mental health. Any concerns should be reported to the DSL and support with our Learning Mentor, Ronnie Rowsell, will be offered to the pupil and family.

When families/carers are making decisions about support for gender questioning pupils, they should be encouraged to seek clinical help and advice. This should be done as early as possible when supporting pre-pubertal children.

When supporting a gender questioning pupil, we will take a cautious approach as there are still unknowns around the impact of social transition, and a pupil may have wider vulnerability, such as complex mental health and psychosocial needs, and in some cases, autism spectrum disorder (ASD) and/or attention deficit hyperactivity disorder (ADHD).

We will also consider the broad range of their individual needs, in partnership with their parents/carers (other than in rare circumstances where involving parents/carers would constitute a significant risk of harm to the pupil). We will also include any clinical advice that is available and consider how to address wider vulnerabilities such as the risk of bullying.

Risks can be compounded where children lack trusted adults with whom they can be open. We therefore aim to reduce the additional barriers faced and create a culture where pupils can speak out or share their concerns with members of staff.

14. Complaints and concerns about school safeguarding policies

14.1 Complaints against staff

Complaints against staff that are likely to require a child protection investigation will be handled in accordance with our procedures for dealing with allegations of abuse made against staff (see appendix 3).

14.2 Other complaints

Please see our Complaints Procedure Policy, which covers all complaints about any provision of community facilities or services by Cold Harbour School and provides details on page four as to how 'other than' complaints are dealt with under statutory procedures. <https://coldharbourschool.org.uk/key-information/policies/>

Our Unreasonable Complaints Policy can also be found on our school website, at the above link.

14.3 Whistle-blowing

At Cold Harbour, we refer to the Milton Keynes Council Whistle-blowing policy, which can be found on our school website. <https://coldharbourschool.org.uk/key-information/policies/>

15. Record-keeping

We will hold records in line with records retention guidance: In England, Scotland and Wales, the file should be kept until the child is 25 (this is seven years after they reach the school leaving age) (Information and Records Management Society (IRMS), 2019).

All safeguarding concerns, discussions, decisions made and the rationale for those decisions, must be recorded in writing on CPOMS. This should include instances where referrals were or were not made to another agency such as local authority children's social care or the Prevent programme, etc. If you are in any doubt about whether to record something, discuss it with the DSL.

Records will include:

- : A clear and comprehensive summary of the concern
- : Details of how the concern was followed up and resolved
- : A note of any action taken, decisions reached and the outcome
- : An updated list of children about whom we have concerns, who are subject to Child Protection procedures and who are Looked After

Concerns and referrals are kept in individual child protection files on CPOMS for each child. Where possible, we remain a paperless school, so documents are scanned into CPOMS and this is used to maintain records safely. Any non-confidential records will be readily accessible and available via CPOMS and labelled as 'incidents' e.g. communications with parents/other professionals, meetings with parents/professionals, observations, incidents in school. Confidential information and records are labelled securely as 'confidential' on CPOMS and only available to those who have a right or professional need to see them.

Safeguarding records relating to individual children will be retained in line with retention of record guidance, as stated above, after they have left the school in the CPOMS archive.

If a child for whom the school has, or has had, safeguarding concerns moves to another school, the DSL will ensure that their child protection file is forwarded as soon as possible, securely, and separately from the main pupil file.

To allow the new school/college to have support in place when the child arrives, this should be within:

- : **5 days** for an in-year transfer, or within
- : **The first 5 days** of the start of a new term

In addition, if the concerns are significant or complex, and/or social services are involved, the DSL will speak to the DSL of the receiving school and provide information to enable them to have time to make any necessary preparations to ensure the safety of the child.

Cold Harbour School recognises the importance of multi-agency working and will ensure that records are shared with relevant professionals as and when required and that staff are able to attend or appropriately contribute to all relevant meetings including Family Support (Child in Need) Meetings; Child Protection Conferences; Core Groups; Strategy Meetings, and Team Around the Child Meetings (TAC).

In addition:

- : Appendix 2 sets out our policy on record-keeping specifically with respect to recruitment and pre-appointment checks
- : Appendix 3 sets out our policy on record-keeping with respect to allegations of abuse made against staff

16. Training

16.1 All staff

All staff members will undertake safeguarding and child protection training at induction, including on whistle-blowing procedures and online safety, to ensure they understand the school's safeguarding systems and their responsibilities, and can identify signs of possible abuse, exploitation or neglect.

This training will be regularly updated and will:

- : Be integrated, aligned and considered as part of the whole-school safeguarding approach and wider staff training, and curriculum planning
- : Be in line with advice from the 3 safeguarding partners
- : Include online safety, including an understanding of the expectations, roles and responsibilities for staff around filtering and monitoring
- : Have regard to the Teachers' Standards to support the expectation that all teachers:
 - Manage behaviour effectively to ensure a good and safe environment
 - Have a clear understanding of the needs of all pupils

All staff will have training on the government's anti-radicalisation strategy, Prevent, to enable them to identify children at risk of becoming involved with or supporting terrorism, and to challenge extremist ideas.

Staff will also receive regular safeguarding and child protection updates, including on online safety, as required but at least annually (for example, through emails, e-bulletins and staff meetings). The DSL also plans, prepares and shares a monthly safeguarding pop quiz which is shared via email with all staff, including

governors, and on a designated board in the staffroom to continue to provide relevant skills and knowledge to safeguard children effectively. Staff responses to the questions are welcome but not assessed formally - the quiz is a point of discussion and generates valuable conversation about a variety of safeguarding questions and scenarios enabling us to create a culture where staff feel comfortable discussing safeguarding matters in and outside of work, including online. Answers to pop quizzes are always shared and clarified.

Volunteers must have appropriate safeguarding training. If they have already completed safeguarding training through their agency, the DSL will still meet with volunteers to share important information about safeguarding procedures at Cold Harbour and what to do if they have a concern or child disclosure. If they have not completed safeguarding training, they will be invited to our safeguarding training and/or provided with a safeguarding training online course to complete.

16.2 The DSL and deputies

The DSL and deputies will undertake child protection and safeguarding training at least every 2 years.

In addition, they will update their knowledge and skills at regular intervals and at least annually (for example, through e-bulletins, meeting other DSLs, or taking time to read and digest safeguarding developments).

They will also undertake more in-depth Prevent awareness training, including on extremist and terrorist ideologies.

16.3 Governors

All governors receive training about safeguarding and child protection (including online safety) at induction, which is regularly updated. This is to make sure that they:

- : Have the knowledge and information needed to perform their functions and understand their responsibilities, such as providing strategic challenge
- : Can be assured that safeguarding policies and procedures are effective and support the school to deliver a robust whole-school approach to safeguarding

As the chair of governors may be required to act as the 'case manager' in the event that an allegation of abuse is made against the headteacher, they receive training in managing allegations for this purpose.

16.4 Recruitment – interview panels

At least 1 person conducting any interview for any post at the school will have undertaken safer recruitment training. This will cover, as a minimum, the contents of Keeping Children Safe in Education, and will be in line with local safeguarding procedures.

See appendix 2 of this policy for more information about our safer recruitment procedures.

17. Monitoring arrangements

This policy will be reviewed **annually** by Michelle Laskey. At every review, it will be approved by the full governing board.

18. Links with other policies

This policy links to the following policies and procedures:

- : Behaviour and Discipline
- : Anti-Bullying Policy
- : Staff Code of Conduct
- : Complaints Procedure
- : Health and safety

- : Data Protection
- : Attendance
- : E-safety
- : Acceptable use
- : Equality Information and Objectives
- : PHSE Policy, including Relationships Education
- : First aid
- : Low Level Concern
- : Designated teacher for looked-after and previously looked-after children
- : Privacy notices
- : SEND Policy
- : Supporting Pupils with Medical Conditions
- : Schools Mental Health Policy
- : Suspension and Permanent Exclusion Policy
- : Disciplinary Head Teacher
- : Disciplinary Staff
- : Guidance Policy for Offsite Visits
- : Unreasonable Complaints
- : Whistleblowing

These appendices are based on the Department for Education's statutory guidance, Keeping Children Safe in Education.

Appendix 1: types of abuse

Abuse, including neglect, and safeguarding issues are rarely standalone events that can be covered by 1 definition or label. In most cases, multiple issues will overlap.

Physical abuse may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating or otherwise causing physical harm to a child. Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces, illness in a child.

Emotional abuse is the persistent emotional maltreatment of a child such as to cause severe and adverse effects on the child's emotional development. Some level of emotional abuse is involved in all types of maltreatment of a child, although it may occur alone.

Emotional abuse may involve:

- : Conveying to a child that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person
- : Not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate
- : Age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond a child's developmental capability, as well as overprotection and limitation of exploration and learning, or preventing the child participating in normal social interaction
- : Seeing or hearing the ill-treatment of another
- : Serious bullying (including cyber-bullying), causing children frequently to feel frightened or in danger, or the exploitation or corruption of children

Sexual abuse involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening. The activities may involve:

- : Physical contact, including assault by penetration (for example, rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing and touching outside of clothing
- : Non-contact activities, such as involving children in looking at, or in the production of, sexual images, watching sexual activities, encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse (including via the internet)

Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children.

Neglect is the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health or development. Neglect may occur during pregnancy as a result of maternal substance abuse.

Once a child is born, neglect may involve a parent or carer failing to:

- : Provide adequate food, clothing and shelter (including exclusion from home or abandonment)
- : Protect a child from physical and emotional harm or danger
- : Ensure adequate supervision (including the use of inadequate care-givers)
- : Ensure access to appropriate medical care or treatment

It may also include neglect of, or unresponsiveness to, a child's basic emotional needs.

Safer recruitment policy

Recruitment and selection process

To make sure we recruit suitable people, we will ensure that those involved in the recruitment and employment of staff to work with children have received appropriate safer recruitment training.

We have put the following steps in place during our recruitment and selection process to ensure we are committed to safeguarding and promoting the welfare of children.

Advertising

When advertising roles, we will make clear:

- : Our school's commitment to safeguarding and promoting the welfare of children
- : That safeguarding checks will be undertaken
- : The safeguarding requirements and responsibilities of the role, such as the extent to which the role will involve contact with children
- : Whether or not the role is exempt from the Rehabilitation of Offenders Act 1974 and the amendments to the Exceptions Order 1975, 2013 and 2020. If the role is exempt, certain spent convictions and cautions are 'protected', so they do not need to be disclosed, and if they are disclosed, we cannot take them into account

Application forms

Our application forms will:

- : Include a statement saying that it is an offence to apply for the role if an applicant is barred from engaging in regulated activity relevant to children (where the role involves this type of regulated activity)
- : Include a copy of, or link to, our child protection and safeguarding policy and our policy on the employment of ex-offenders

Shortlisting

Our shortlisting process will involve at least 2 people and will:

- : Consider any inconsistencies and look for gaps in employment and reasons given for them
- : Explore all potential concerns

Once we have shortlisted candidates, we will ask shortlisted candidates to:

- : Complete a self-declaration of their criminal record or any information that would make them unsuitable to work with children, so that they have the opportunity to share relevant information and discuss it at interview stage. The information we will ask for includes:
 - If they have a criminal history
 - Whether they are included on the barred list
 - Whether they are prohibited from teaching
 - Information about any criminal offences committed in any country in line with the law as applicable in England and Wales
 - Any relevant overseas information
- : Sign a declaration confirming the information they have provided is true

We will also consider carrying out an online search on shortlisted candidates to help identify any incidents or issues that are publicly available online. Shortlisted candidates will be informed that we may carry out these checks as part of our due diligence process.

Seeking references and checking employment history

We will obtain references before interview. Any concerns raised will be explored further with referees and taken up with the candidate at interview.

When seeking references we will:

- : Not accept open references
- : Liaise directly with referees and verify any information contained within references with the referees
- : Ensure any references are from the candidate's current employer and completed by a senior person. Where the referee is school based, we will ask for the reference to be confirmed by the headteacher/principal as accurate in respect to disciplinary investigations
- : Obtain verification of the candidate's most recent relevant period of employment if they are not currently employed
- : Secure a reference from the relevant employer from the last time the candidate worked with children if they are not currently working with children
- : Compare the information on the application form with that in the reference and take up any inconsistencies with the candidate
- : Resolve any concerns before any appointment is confirmed

Interview and selection

When interviewing candidates, we will:

- : Probe any gaps in employment, or where the candidate has changed employment or location frequently, and ask candidates to explain this
- : Explore any potential areas of concern to determine the candidate's suitability to work with children
- : Record all information considered and decisions made

Pre-appointment vetting checks

We will record all information on the checks carried out in the school's single central record (SCR). Copies of these checks, where appropriate, will be held in individuals' personnel files. We follow requirements and best practice in retaining copies of these checks, as set out below.

New staff

All offers of appointment will be conditional until satisfactory completion of the necessary pre-employment checks. When appointing new staff, we will:

- : Verify their identity
- : Obtain (via the applicant) an enhanced DBS certificate, including barred list information for those who will be engaging in regulated activity (see definition below). We will obtain the certificate before, or as soon as practicable after, appointment, including when using the DBS update service. We will not keep a copy of the certificate for longer than 6 months, but when the copy is destroyed we may still keep a record of the fact that vetting took place, the result of the check and recruitment decision taken
- : Obtain a separate barred list check if they will start work in regulated activity before the DBS certificate is available
- : Verify their mental and physical fitness to carry out their work responsibilities
- : Verify their right to work in the UK. We will keep a copy of this verification for the duration of the member of staff's employment and for 2 years afterwards
- : Verify their professional qualifications, as appropriate
- : Ensure they are not subject to a prohibition order if they are employed to be a teacher
- : Carry out further additional checks, as appropriate, on candidates who have lived or worked outside of the UK. These could include, where available:
 - For all staff, including teaching positions: [criminal records checks for overseas applicants](#)
 - For teaching positions: obtaining a letter from the professional regulating authority in the country where the applicant has worked, confirming that they have not imposed any sanctions

or restrictions on that person, and/or are aware of any reason why that person may be unsuitable to teach

We will ensure that appropriate checks are carried out to ensure that individuals are not disqualified under the 2018 Childcare Disqualification Regulations and Childcare Act 2006. Where we take a decision that an individual falls outside of the scope of these regulations and we do not carry out such checks, we will retain a record of our assessment on the individual's personnel file. This will include our evaluation of any risks and control measures put in place, and any advice sought.

Regulated activity means a person who will be:

- : Responsible, on a regular basis in a school or college, for teaching, training, instructing, caring for or supervising children; or
- : Carrying out paid, or unsupervised unpaid, work regularly in a school or college where that work provides an opportunity for contact with children; or
- : Engaging in intimate or personal care or overnight activity, even if this happens only once and regardless of whether they are supervised or not

Existing staff

In certain circumstances we will carry out all the relevant checks on existing staff as if the individual was a new member of staff. These circumstances are when:

- : There are concerns about an existing member of staff's suitability to work with children; or
- : An individual moves from a post that is not regulated activity to one that is; or
- : There has been a break in service of 12 weeks or more

We will refer to the DBS anyone who has harmed, or poses a risk of harm, to a child or vulnerable adult where:

- : We believe the individual has engaged in [relevant conduct](#); or
- : We believe the individual has received a caution or conviction for a relevant (automatic barring either with or without the right to make representations) offence, under the [Safeguarding Vulnerable Groups Act 2006 \(Prescribed Criteria and Miscellaneous Provisions\) Regulations 2009](#); or
- : We believe the 'harm test' is satisfied in respect of the individual (i.e. they may harm a child or vulnerable adult or put them at risk of harm); and
- : The individual has been removed from working in regulated activity (paid or unpaid) or would have been removed if they had not left

Agency and third-party staff

We will obtain written notification from any agency or third-party organisation that it has carried out the necessary safer recruitment checks that we would otherwise perform. We will also check that the person presenting themselves for work is the same person on whom the checks have been made.

Contractors

We will ensure that any contractor, or any employee of the contractor, who is to work at the school has had the appropriate level of DBS check (this includes contractors who are provided through a PFI or similar contract). This will be:

- : An enhanced DBS check with barred list information for contractors engaging in regulated activity
- : An enhanced DBS check, not including barred list information, for all other contractors who are not in regulated activity but whose work provides them with an opportunity for regular contact with children

We will obtain the DBS check for self-employed contractors.

We will not keep copies of such checks for longer than 6 months.

Contractors who have not had any checks will not be allowed to work unsupervised or engage in regulated activity under any circumstances.

We will check the identity of all contractors and their staff on arrival at the school.

For self-employed contractors such as music teachers or sports coaches, we will ensure that appropriate checks are carried out to ensure that individuals are not disqualified under the 2018 Childcare Disqualification Regulations and Childcare Act 2006. Where we decide that an individual falls outside of the scope of these regulations and we do not carry out such checks, we will retain a record of our assessment. This will include our evaluation of any risks and control measures put in place, and any advice sought.

Trainee/student teachers

Where applicants for initial teacher training are salaried by us, we will ensure that all necessary checks are carried out.

Where trainee teachers are fee-funded, we will obtain written confirmation from the training provider that necessary checks have been carried out and that the trainee has been judged by the provider to be suitable to work with children.

In both cases, this includes checks to ensure that individuals are not disqualified under the 2018 Childcare Disqualification Regulations and Childcare Act 2006.

Volunteers

We will:

- : Never leave an unchecked volunteer unsupervised or allow them to work in regulated activity
- : Obtain an enhanced DBS check with barred list information for all volunteers who are new to working in regulated activity
- : Carry out a risk assessment when deciding whether to seek an enhanced DBS check without barred list information for any volunteers not engaging in regulated activity. We will retain a record of this risk assessment
- : Ensure that appropriate checks are carried out to ensure that individuals are not disqualified under the 2018 Childcare Disqualification Regulations and Childcare Act 2006. Where we decide that an individual falls outside of the scope of these regulations and we do not carry out such checks, we will retain a record of our assessment. This will include our evaluation of any risks and control measures put in place, and any advice sought

Governors

All governors will have an enhanced DBS check without barred list information.

They will have an enhanced DBS check with barred list information if working in regulated activity.

All governors will also have a section 128 check (as a section 128 direction disqualifies an individual from being a maintained school governor).

Allegations against staff (including low-level concerns) policy

Section 1: allegations that may meet the harm threshold

This section applies to all cases in which it is alleged that a current member of staff, including a supply teacher, volunteer or contractor, has:

- : Behaved in a way that has harmed a child, or may have harmed a child, and/or
- : Possibly committed a criminal offence against or related to a child, and/or
- : Behaved towards a child or children in a way that indicates they may pose a risk of harm to children, and/or
- : Behaved or may have behaved in a way that indicates they may not be suitable to work with children – this includes behaviour taking place both inside and outside of school

If we're in any doubt as to whether a concern meets the harm threshold, we will consult our local authority designated officer (LADO).

We will deal with any allegation of abuse quickly, in a fair and consistent way that provides effective child protection while also supporting the individual who is the subject of the allegation.

A 'case manager' will lead any investigation. This will be the headteacher, or the chair of governors where the head teacher is the subject of the allegation. The case manager will be identified at the earliest opportunity.

Our procedures for dealing with allegations will be applied with common sense and judgement.

If we receive an allegation of an incident happening while an individual or organisation was using the school premises to run activities for children, we will follow our safeguarding policies and procedures and inform our LADO.

Suspension of the accused until the case is resolved

Suspension of the accused will not be the default position, and will only be considered in cases where there is reason to suspect that a child or other children is/are at risk of harm, or the case is so serious that there might be grounds for dismissal. In such cases, we will only suspend an individual if we have considered all other options available and there is no reasonable alternative.

Based on an assessment of risk, we will consider alternatives such as:

- : Redeployment within the school so that the individual does not have direct contact with the child or children concerned
- : Providing an assistant to be present when the individual has contact with children
- : Redeploying the individual to alternative work in the school so that they do not have unsupervised access to children
- : Moving the child or children to classes where they will not come into contact with the individual, making it clear that this is not a punishment and parents/carers have been consulted

If in doubt, the case manager will seek views from the school's personnel adviser and the designated officer at the local authority, as well as the police and local authority children's social care where they have been involved.

Definitions for outcomes of allegation investigations

- : **Substantiated:** there is sufficient evidence to prove the allegation
- : **Malicious:** there is sufficient evidence to disprove the allegation and there has been a deliberate act to deceive, or to cause harm to the subject of the allegation
- : **False:** there is sufficient evidence to disprove the allegation
- : **Unsubstantiated:** there is insufficient evidence to either prove or disprove the allegation (this does not imply guilt or innocence)
- : **Unfounded:** to reflect cases where there is no evidence or proper basis which supports the allegation being made

Procedure for dealing with allegations

In the event of an allegation that meets the criteria above, the case manager will take the following steps:

- : Conduct basic enquiries in line with local procedures to establish the facts to help determine whether there is any foundation to the allegation before carrying on with the steps below
- : Discuss the allegation with the designated officer at the local authority. This is to consider the nature, content and context of the allegation and agree a course of action, including whether further enquiries are necessary to enable a decision on how to proceed, and whether it is necessary to involve the police and/or local authority children's social care services. (The case manager may, on occasion, consider it necessary to involve the police *before* consulting the designated officer – for example, if the accused individual is deemed to be an immediate risk to children or there is evidence of a possible criminal offence. In such cases, the case manager will notify the designated officer as soon as practicably possible after contacting the police)
- : Inform the accused individual of the concerns or allegations and likely course of action as soon as possible after speaking to the designated officer (and the police or local authority children's social care services, where necessary). Where the police and/or local authority children's social care services are involved, the case manager will only share such information with the individual as has been agreed with those agencies
- : Where appropriate (in the circumstances described above), carefully consider whether suspension of the individual from contact with children at the school is justified or whether alternative arrangements such as those outlined above can be put in place. Advice will be sought from the designated officer, police and/or local authority children's social care services, as appropriate
- : Where the case manager is concerned about the welfare of other children in the community or the individual's family, they will discuss these concerns with the DSL and make a risk assessment of the situation. If necessary, the DSL may make a referral to local authority children's social care
- : **If immediate suspension is considered necessary**, agree and record the rationale for this with the designated officer. The record will include information about the alternatives to suspension that have been considered, and why they were rejected. Written confirmation of the suspension will be provided to the individual facing the allegation or concern within 1 working day, and the individual will be given a named contact at the school and their contact details
- : **If it is decided that no further action is to be taken** in regard to the subject of the allegation or concern, record this decision and the justification for it and agree with the designated officer what information should be put in writing to the individual and by whom, as well as what action should follow both in respect of the individual and those who made the initial allegation
- : **If it is decided that further action is needed**, take steps as agreed with the designated officer to initiate the appropriate action in school and/or liaise with the police and/or local authority children's social care services as appropriate
- : Provide effective support for the individual facing the allegation or concern, including appointing a named representative to keep them informed of the progress of the case and considering what other support is appropriate.
- : Inform the parents or carers of the child/children involved about the allegation as soon as possible if they do not already know (following agreement with local authority children's social care services and/or the police, if applicable). The case manager will also inform the parents or carers of the requirement to maintain confidentiality about any allegations made against teachers (where this applies) while investigations are ongoing. Any parent or carer who wishes to have the confidentiality restrictions removed in respect of a teacher will be advised to seek legal advice
- : Keep the parents or carers of the child/children involved informed of the progress of the case (only in relation to their child – no information will be shared regarding the staff member)
- : Make a referral to the DBS where it is thought that the individual facing the allegation or concern has engaged in conduct that harmed or is likely to harm a child, or if the individual otherwise poses a risk of harm to a child

If the school is made aware that the secretary of state has made an interim prohibition order in respect of an individual, we will immediately suspend that individual from teaching, pending the findings of the investigation by the Teaching Regulation Agency.

Where the police are involved, wherever possible the school will ask the police at the start of the investigation to obtain consent from the individuals involved to share their statements and evidence for use in the school's disciplinary process, should this be required at a later point.

Additional considerations for supply teachers and all contracted staff

If there are concerns or an allegation is made against someone not directly employed by the school, such as a supply teacher or contracted staff member provided by an agency, we will take the actions below in addition to our standard procedures.

- : We will not decide to stop using an individual due to safeguarding concerns without finding out the facts and liaising with our LADO to determine a suitable outcome
- : The governing board will discuss with the agency whether it is appropriate to suspend the individual, or redeploy them to another part of the school, while the school carries out the investigation
- : We will involve the agency fully, but the school will take the lead in collecting the necessary information and providing it to the LADO as required
- : We will address issues such as information sharing, to ensure any previous concerns or allegations known to the agency are taken into account (we will do this, for example, as part of the allegations management meeting or by liaising directly with the agency where necessary)

When using an agency, we will inform them of our process for managing allegations, and keep them updated about our policies as necessary, and will invite the agency's HR manager or equivalent to meetings as appropriate.

Timescales

We will deal with all allegations as quickly and effectively as possible and will endeavour to comply with the following timescales, where reasonably practicable:

- : Any cases where it is clear immediately that the allegation is unsubstantiated or malicious should be resolved within 1 week
- : If the nature of an allegation does not require formal disciplinary action, appropriate action should be taken within 3 working days
- : If a disciplinary hearing is required and can be held without further investigation, this should be held within 15 working days

However, these are objectives only and where they are not met, we will endeavour to take the required action as soon as possible thereafter.

Specific actions

Action following a criminal investigation or prosecution

The case manager will discuss with the local authority's designated officer whether any further action, including disciplinary action, is appropriate and, if so, how to proceed, taking into account information provided by the police and/or local authority children's social care services.

Conclusion of a case where the allegation is substantiated

If the allegation is substantiated and the individual is dismissed or the school ceases to use their services, or the individual resigns or otherwise ceases to provide their services, the school will make a referral to the DBS for consideration of whether inclusion on the barred lists is required.

If the individual concerned is a member of teaching staff, the school will consider whether to refer the matter to the Teaching Regulation Agency to consider prohibiting the individual from teaching.

Individuals returning to work after suspension

If it is decided on the conclusion of a case that an individual who has been suspended can return to work, the case manager will consider how best to facilitate this.

The case manager will also consider how best to manage the individual's contact with the child or children who made the allegation, if they are still attending the school.

Unsubstantiated, unfounded, false or malicious reports

If a report is:

- : Determined to be unsubstantiated, unfounded, false or malicious, the DSL will consider the appropriate next steps. If they consider that the child and/or person who made the allegation is in need of help, or the allegation may have been a cry for help, a referral to local authority children's social care may be appropriate
- : Shown to be deliberately invented, or malicious, the school will consider whether any disciplinary action is appropriate against the individual(s) who made it

Unsubstantiated, unfounded, false or malicious allegations

If an allegation is:

- : Determined to be unsubstantiated, unfounded, false or malicious, the LADO and case manager will consider the appropriate next steps. If they consider that the child and/or person who made the allegation is in need of help, or the allegation may have been a cry for help, a referral to local authority children's social care may be appropriate
- : Shown to be deliberately invented, or malicious, the school will consider whether any disciplinary action is appropriate against the individual(s) who made it

Confidentiality and information sharing

The school will make every effort to maintain confidentiality and guard against unwanted publicity while an allegation is being investigated or considered.

The case manager will take advice from the LADO, police and local authority children's social care services, as appropriate, to agree:

- Who needs to know about the allegation and what information can be shared
- How to manage speculation, leaks and gossip, including how to make parents or carers of a child/children involved aware of their obligations with respect to confidentiality
- What, if any, information can be reasonably given to the wider community to reduce speculation
- How to manage press interest if, and when, it arises

Record-keeping

The case manager will maintain clear records about any case where the allegation or concern meets the criteria above and store them on the individual's confidential personnel file for the duration of the case.

The records of any allegation that, following an investigation, is found to be malicious or false will be deleted from the individual's personnel file (unless the individual consents for the records to be retained on the file).

For all other allegations (which are not found to be malicious or false), the following information will be kept on the file of the individual concerned:

- A clear and comprehensive summary of the allegation
- Details of how the allegation was followed up and resolved
- Notes of any action taken, decisions reached and the outcome
- A declaration on whether the information will be referred to in any future reference

In these cases, the school will provide a copy to the individual, in agreement with local authority children's social care or the police as appropriate.

We will retain all records at least until the accused individual has reached normal pension age, or for 10 years from the date of the allegation if that is longer.

References

When providing employer references, we will:

- : Not refer to any allegation that has been found to be false, unfounded, unsubstantiated or malicious, or any repeated allegations which have all been found to be false, unfounded, unsubstantiated or malicious
- : Include substantiated allegations, provided that the information is factual and does not include opinions

Learning lessons

After any cases where the allegations are *substantiated*, the case manager will review the circumstances of the case with the local authority's designated officer to determine whether there are any improvements that we can make to the school's procedures or practice to help prevent similar events in the future.

This will include consideration of (as applicable):

- Issues arising from the decision to suspend the member of staff
- The duration of the suspension
- Whether or not the suspension was justified
- The use of suspension when the individual is subsequently reinstated. We will consider how future investigations of a similar nature could be carried out without suspending the individual

For all other cases, the case manager will consider the facts and determine whether any improvements can be made.

Non-recent allegations

Abuse can be reported, no matter how long ago it happened.

We will report any non-recent allegations made by a child to the LADO in line with our local authority's procedures for dealing with non-recent allegations.

Where an adult makes an allegation to the school that they were abused as a child, we will advise the individual to report the allegation to the police.

Section 2: concerns that do not meet the harm threshold

This section applies to all concerns (including allegations) about members of staff, including supply teachers, volunteers and contractors, which do not meet the harm threshold set out in section 1 above.

Concerns may arise through, for example:

- : Suspicion
- : Complaint
- : Safeguarding concern or allegation from another member of staff
- : Disclosure made by a child, parent or other adult within or outside the school
- : Pre-employment vetting checks

We recognise the importance of responding to and dealing with any concerns in a timely manner to safeguard the welfare of children.

Definition of low-level concerns

The term 'low-level' concern is any concern – no matter how small – that an adult working in or on behalf of the school may have acted in a way that:

- : Is inconsistent with the staff code of conduct, including inappropriate conduct outside of work, **and**
- : Does not meet the allegations threshold or is otherwise not considered serious enough to consider a referral to the designated officer at the local authority

Examples of such behaviour could include, but are not limited to:

- : Being overly friendly with children
- : Having favourites
- : Taking photographs of children on their mobile phone
- : Engaging with a child on a one-to-one basis in a secluded area or behind a closed door
- : Humiliating pupils

Sharing low-level concerns

We recognise the importance of creating a culture of openness, trust and transparency to encourage all staff to confidentially share low-level concerns so that they can be addressed appropriately.

We will create this culture by:

- : Ensuring staff are clear about what appropriate behaviour is, and are confident in distinguishing expected and appropriate behaviour from concerning, problematic or inappropriate behaviour, in themselves and others
- : Empowering staff to share any low-level concerns as per section 7.7 of this policy
- : Empowering staff to self-refer
- : Addressing unprofessional behaviour and supporting the individual to correct it at an early stage
- : Providing a responsive, sensitive and proportionate handling of such concerns when they are raised
- : Helping to identify any weakness in the school's safeguarding system

Procedure for reporting low-level concerns:

- Any low-level concerns should be reported to the Head Teacher (HT) or Assistant Head Teacher (AHT), although the Head Teacher is the ultimate decision maker
- If the HT or AHT are unsure as to whether the low-level concern meets the harm threshold, they should consult their LADO
- HT or AHT will record the low-level concerns on a secure system and this will be regularly monitored to identify patterns or repeating incidents and reported to the Chair of Governors.

Responding to low-level concerns

If the concern is raised via a third party, the headteacher will collect evidence where necessary by speaking:

- : Directly to the person who raised the concern, unless it has been raised anonymously
- : To the individual involved and any witnesses

The headteacher will use the information collected to categorise the type of behaviour and determine any further action, in line with the school's Staff Code of Conduct. The headteacher will be the ultimate decision-maker in respect of all low-level concerns, though they may wish to collaborate with the DSL/AHT.

The Head Teacher will consider the full details of concerns, if they are unsure if the allegation meets the harm criteria or not then they will consult the LADO for advice and guidance.

If the concern is deemed low level, they will gather information and take any appropriate action, this may involve a disciplinary, retraining or rewriting policies.

The record will be kept on the person’s personnel file. In the event of other allegations being made which meet the Harm criteria for a referral to the LADO, the Head Teacher will share this information fully with the LADO as this will identify any patterns or escalation in behaviour.

Record keeping

All low-level concerns will be recorded in writing (Figure 1). In addition to details of the concern raised, records will include the context in which the concern arose, any action taken and the rationale for decisions and action taken.

Records will be:

- : Kept confidential, held securely and comply with the DPA 2018 and UK GDPR
- : Reviewed so that potential patterns of concerning, problematic or inappropriate behaviour can be identified. Where a pattern of such behaviour is identified, we will decide on a course of action, either through our disciplinary procedures or, where a pattern of behaviour moves from a concern to meeting the harm threshold as described in section 1 of this appendix, we will refer it to the designated officer at the local authority
- : Retained at least until the individual leaves employment at the school

Where a low-level concern relates to a supply teacher or contractor, we will notify the individual’s employer, so any potential patterns of inappropriate behaviour can be identified.

References

We will not include low-level concerns in references unless:

- : The concern (or group of concerns) has met the threshold for referral to the designated officer at the local authority and is found to be substantiated; and/or
- : The concern (or group of concerns) relates to issues which would ordinarily be included in a reference, such as misconduct or poor performance

Figure 1:

Low-Level Concern Form

<u>Low-Level Record of Concern Regarding A Staff Member</u>	
<p>Please use this form to share any concern – no matter how small, and even if no more than a ‘nagging doubt’ – that an adult may have acted in a manner which:</p> <ul style="list-style-type: none"> • Is not consistent with our Code of conduct, and/or; • Relates to their conduct outside of work which, even if not linked to a particular act or omission, has caused a sense of unease about an adult’s suitability to work with children. <p>Where possible please speak with the Head Teacher or Assistant Head Teacher as soon as possible. It is also helpful to document your concerns, which can be done using this form and them passed to the Head Teacher. When completed, please pass this form to the Head Teacher. If the concern is about the Head Teacher, please pass on to the Chair of governors. Remember a low-level concern is different to an allegation.</p>	
Date of low-level concern:	
Member of staff involved:	
Concern information:	

Reported by:	
Discussion with LADO: Date and details of discussion	
Outcome:	
Disciplinary Action required	
Training Required	
Change in Policy	
Escalated to LADO	

Appendix 4: specific safeguarding issues

Some specific safeguarding and protection issues are more regularly endorsed and receive additional attention as to raise awareness and provide support that is most-essential to our children and local community. These include:

Mental Health

Cold Harbour School is currently working in collaboration with the Mental Health Support Service (MHST) to provide support to pupils and families identified as in need of mental health and wellbeing support. All staff and volunteers are well trained to identify signs of mental stress or a change in mental wellbeing.

All staff and volunteers know to look for signs/symptoms on mental wellbeing issues, such as:

- Confused thinking or reduced ability to concentrate
- Feeling sad or down
- Excessive fears or worries, or extreme feelings of guilt
- Extreme mood changes of highs and lows
- Withdrawal from friends and activities
- Significant tiredness, low energy or problems sleeping
- Detachment from reality (delusions), paranoia or hallucinations
- Inability to cope with daily problems or stress
- Trouble understanding and relating to situations and to people
- Major changes in eating habits
- Excessive anger, hostility or violence
- Suicidal thinking

We also look out for behaviours such as phobias, panic attacks, anxiety, depression, self-harm.

Where it is felt that a pupil requires support with their mental health, concerns are raised to the DSL who will work with the pupil, parents/carers and school staff to plan relevant intervention to best support the child. In some cases, this could entail making a referral to the MHST for external intervention with the family to take place.

Bereavement

Bereavement can have a significant impact on a person's emotional wellbeing and mental health.

In most cases, children, young people and the adults around them are able to manage their experience of bereavement where the school system provides thoughtful and contingent support. With a clear narrative for events and careful support, most children, young people and adults can make sense of their experience of loss. In some cases, particularly where the bereavement event might be unexpected or traumatic, the loss can have a significant effect on emotional wellbeing and mental health.

As a result of this, Cold Harbour School staff have been provided with guidance as to how best support young pupils and their families with bereavement.

Following the notification or disclosure of bereavement, the following actions are implemented:

- School staff work with the child/young person and their family to plan support, including who needs to know and how, following the family's wishes

- A key member of staff is assigned to the child/young person (our Learning Mentor: Ronnie Rowsell) for ongoing support, working within best practice, the school's policy and to meet specific needs of the child or young person
- The completion of an early help assessment may be appropriate for some children or young people in order to identify and meet needs
- Referrals to MHST may be required where there is a possible anxiety disorder / clinical depression

In addition to this, our PSHE curriculum may be adapted to:

- Have a strong focus on feelings, emotional literacy, accessing help and support and talking to a range of trusted adults
- Incorporate the Child Bereavement Network's resource, **Elephant's Tea Party**, which provides activities and lesson plans to help pupils explore the subject in an age-appropriate way
- Incorporate the **SEAL** (social and emotional aspects of learning) unit **CHANGES** for primary aged children which focuses on loss and change. Whole school assemblies support this learning across the school and there are further materials to support targeted interventions (silver set)

Domestic abuse

- Children can witness and be adversely affected by domestic abuse and/or violence at home where it occurs between family members. In some cases, a child may blame themselves for the abuse or may have had to leave the family home as a result.
- Types of domestic abuse include intimate partner violence, abuse by family members, teenage relationship abuse (abuse in intimate personal relationships between children) and child/adolescent to parent violence and abuse. It can be physical, sexual, financial, psychological or emotional. It can also include ill treatment that isn't physical, as well as witnessing the ill treatment of others. This can be particularly relevant, for example, in relation to the impact on children of all forms of domestic abuse, including where they see, hear or experience its effects.
- Anyone can be a victim of domestic abuse, regardless of gender, age, ethnicity, socioeconomic status, sexuality or background, and domestic abuse can take place inside or outside of the home. Children who witness domestic abuse are also victims.
- Exposure to domestic abuse and/or violence can have a serious, long-lasting emotional and psychological impact on children and affect their health, wellbeing, development and ability to learn.

All staff and volunteers at Cold Harbour know to look out for the following indicators that domestic violence could be taking place within the home:

Children who experience domestic abuse may:

- display challenging behaviour
- suffer from depression and anxiety
- not do as well at school as usual.

Children who experience domestic abuse may feel on constant alert. Signs of anxiety or fear-related behaviour include:

- bed wetting or unexplained illness
- running away from home
- constant worry about possible danger or safety of family members
- aggression towards others (Early Intervention Foundation, 2018).

The DSL has become part of the Domestic Violence Champion initiative in Milton Keynes which seeks to raise the profile of Domestic Violence and cascade training from Thames Valley Police to all relevant parties. They recommend specific advice to schools/settings which we follow:

- If/when opportunities arise for home visits with pupils e.g. on transitional visits, look out for damage to property – doors/windows/punch marks; new posters randomly placed; locks missing or on the wrong side of the door (bedroom /bathroom), 'Showroom home' – unrealistic for the volume of traffic
- Put up posters about support agencies.
- Be aware of support services locally and keep supplies of information to pass on.
- Be aware of signs that indicate abuse is taking place.
- Create an environment that is comfortable to talk about abuse.
- Know how to ask the right questions to let someone know they can talk to you about abuse.
- Don't feel you have to know everything, knowing the basics and being able to respond is better than not talking about it at all.
- Be aware possible signals for HELP from somebody who is suffering from domestic violence: last minute cancellations, partner waiting inside/outside, minimising what's happened, partner controlling type of conversation, constant dialogue about their partner, clock watching/anxiety, continuous texts and calls, poor eye contact making excuses to leave, leaving and returning to the same relationship.
- Know how to respond when a person discloses domestic violence: Listen-make time for them, validate, let them tell, explain and describe, challenge but do not judge "I'm worried about you because", stick by them (be patient), provide /explain options, compliment and praise them. **DO NOT:** Blame them or make them feel guilty, justify or minimise, confront the abuser, become the fairy God parent, tell them to leave or criticise them for staying, criticise the abuser (focus on the victim's feelings), do nothing!

Cold Harbour School is a member of Operation Encompass, thus is informed directly by Thames Valley Police if an incident of domestic violence has occurred at any home in which child at Cold Harbour resides. Operation Encompass provides an advice and helpline service for all staff members from educational settings who may be concerned about children who have experienced domestic abuse. The helpline is available 8AM to 1PM, Monday to Friday on 0204 513 9990 (charged at local rate).

We are aware of and promote the MK-ACT Service (Domestic Violence Intervention Service). Where advice or guidance is sought regarding Domestic Violence, contact will be made via the Helpline and Crisis Intervention:

Helpline & Crisis Intervention - **03443754307**

info@mk-act.org www.mkact.com

Mon-Fri 9-5pm **Professionals only** - **01908 295731**

Further advice on identifying children who are affected by domestic abuse and how they can be helped is available at: <https://learning.nspcc.org.uk/child-abuse-and-neglect/domestic-abuse>

Gang culture youth violence – including the use of 'County Lines'

Cold Harbour School recognises the risk posed to children in relation to involvement in gang related activity, which may be street gang, peer group or organised crime. Young people who are involved in gangs are more likely to suffer harm themselves, through retaliatory violence, displaced retaliation, territorial violence with other gangs or other harm suffered whilst committing a crime. In addition, children may experience violence as part of an initiation or hazing practices.

We understand that Early Help can be crucial in the early identification of children who may need additional support due to gang related activity and as such will provide an Early Help response when concerns are raised about indicators of gang activity. For this reason, all staff and volunteers at Cold Harbour School know how to monitor more closely pupils who are more likely to be vulnerable to gang culture, and are trained to

identify possible signs of a child becoming affiliated with a gang. Further information regarding vulnerability indicators and signs of gang culture is provided in Appendix 1.

If, however information suggests a child may be at risk of significant harm due to gang related activity or where there are concerns that a child may be, or is at risk of becoming involved in gang related activity, a referral will be made to the Multi Agency Safeguarding Hub within Children's Social Care.

Criminal exploitation of children is a geographically widespread form of harm that is a typical feature of county lines criminal activity: drug networks or gangs groom and exploit children and young people to carry drugs and money from urban areas to suburban and rural areas, market and seaside towns. Like other forms of abuse and exploitation, county lines exploitation:

- can affect any child or young person (male or female) under the age of 18 years;
- can affect any vulnerable adult over the age of 18 years;
- can still be exploitation even if the activity appears consensual;
- can involve force and/or enticement-based methods of compliance and is often accompanied by violence or threats of violence;
- can be perpetrated by individuals or groups, males or females, and young people or adults; and
- is typified by some form of power imbalance in favour of those perpetrating the exploitation.

Whilst age may be the most obvious, this power imbalance can also be due to a range of other factors including gender, cognitive ability, physical strength, status, and access to economic or other resources.

Cold Harbour School works in collaboration with the MK Together Safeguarding Partnership and shares the ethos to: Prepare, Prevent, Protect, Pursue, as outlined in the Tackling Child Exploitation Strategy 2020-2022 (https://www.mktogether.co.uk/wp-content/uploads/2021/01/fv_MKT-Exploitation-Strategy-2020.pdf) to react and respond to indicators of child exploitation swiftly by referring to the Multi Agency Safeguarding Hub. We are aware of and understand the use of Exploitation Strategy Levels of concern which will inform the response to the referral, and whether a referral to National Referral Mechanism needs to be made.

Homelessness

Being homeless or being at risk of becoming homeless presents a real risk to a child's welfare.

The DSL deputies will be aware of contact details and referral routes in to the local housing authority so they can raise/progress concerns at the earliest opportunity (where appropriate and in accordance with local procedures).

Where a child has been harmed or is at risk of harm, the DSL will also make a referral to local authority children's social care.

Additional information on other specific safeguarding issues:

Assessing adult-involved nude and semi-nude sharing incidents

All adult-involved nude and semi-nude image sharing incidents are child sexual abuse offences and must immediately be referred to police/social care. However, as adult-involved incidents can present as child-on-child nude/semi-nude sharing, it may be difficult to initially assess adult involvement.

There are two types of common adult-involved incidents: sexually motivated incidents and financially motivated incidents.

Sexually motivated incidents

In this type of incident, an adult offender obtains nude and semi-nudes directly from a child or young person using online platforms.

To make initial contact, the offender may present as themselves or use a false identity on the platform, sometimes posing as a child or young person to encourage a response and build trust. The offender often grooms the child or young person on social media, in chatrooms or on gaming platforms, and may then move

the conversation to a private messaging app or an end-to-end encrypted (E2EE) environment where a request for a nude or semi-nude is made. To encourage the child or young person to create and share nude or semi-nude, the offender may share pornography or child sexual abuse material (images of other young people), including AI-generated material.

Once a child or young person shares a nude or semi-nude, an offender may blackmail the child or young person into sending more images by threatening to release them online and/or send them to friends and family.

Potential signs of adult-involved grooming and coercion can include the child or young person being:

- : Contacted by an online account that they do not know but appears to be another child or young person
- : Quickly engaged in sexually explicit communications, which may include the offender sharing unsolicited images
- : Moved from a public to a private/E2EE platform
- : Coerced/pressured into doing sexual things, including creating nudes and semi-nudes
- : Offered something of value such as money or gaming credits
- : Threatened or blackmailed into carrying out further sexual activity. This may follow the child or young person initially sharing the image or the offender sharing a digitally manipulated image of the child or young person to extort 'real' images

Financially motivated incidents

Financially motivated sexual extortion (often known as 'sextortion') is an adult-involved incident in which an adult offender (or offenders) threatens to release nudes or semi-nudes of a child or young person unless they pay money or do something else to benefit them.

Unlike other adult-involved incidents, financially motivated sexual extortion is usually carried out by offenders working in sophisticated organised crime groups (OCGs) overseas and are only motivated by profit. Adults are usually targeted by these groups too.

Offenders will often use a false identity, sometimes posing as a child or young person, or hack another young person's account to make initial contact. To financially blackmail the child or young person, they may:

- : Groom or coerce the child or young person into sending nudes or semi-nudes and financially blackmail them
- : Use images that have been stolen from the child or young person taken through hacking their account
- : Use digitally manipulated images, including AI-generated images, of the child or young person

The offender may demand payment or the use of the victim's bank account for the purposes of money laundering.

Potential signs of adult-involved financially motivated sexual extortion can include the child or young person being:

- : Contacted by an online account that they do not know but appears to be another child or young person. They may be contacted by a hacked account of a child or young person
- : Quickly engaged in sexually explicit communications which may include the offender sharing an image first
- : Moved from a public to a private/E2EE platform
- : Pressured into taking nudes or semi-nudes
- : Told they have been hacked and they have access to their images, personal information and contacts
- : Blackmailed into sending money or sharing bank account details after sharing an image or the offender sharing hacked or digitally manipulated images of the child or young person

Children who are absent from education

A child being absent from education, particularly repeatedly, can be a warning sign of a range of safeguarding issues. This might include abuse or neglect, such as sexual abuse or exploitation or child criminal exploitation, or issues such as mental health problems, substance abuse, radicalisation, FGM or forced marriage.

There are many circumstances where a child may be absent or become missing from education, but some children are particularly at risk. These include children who:

- : Are at risk of harm or neglect
- : Are at risk of forced marriage or FGM
- : Come from Gypsy, Roma, or Traveller families
- : Come from the families of service personnel
- : Go missing or run away from home or care
- : Are supervised by the youth justice system
- : Cease to attend a school
- : Come from new migrant families

We will follow our procedures for unauthorised absence and for dealing with children who are absent from education, particularly on repeat occasions, to help identify the risk of abuse, exploitation and neglect, including sexual exploitation, and to help prevent the risks of going missing in future. This includes informing the local authority if a child leaves the school without a new school being named, and adhering to requirements with respect to sharing information with the local authority, when applicable, when removing a child's name from the admission register at non-standard transition points.

Staff will be trained in signs to look out for and the individual triggers to be aware of when considering the risks of potential safeguarding concerns which may be related to being absent, such as travelling to conflict zones, FGM and forced marriage.

If a staff member suspects that a child is suffering from harm or neglect, we will follow local child protection procedures, including with respect to making reasonable enquiries. We will make an immediate referral to the local authority children's social care team, and the police, if the child is suffering or likely to suffer from harm, or in immediate danger.

Child criminal exploitation

Child criminal exploitation (CCE) is a form of abuse where an individual or group takes advantage of an imbalance of power to coerce, control, manipulate or deceive a child into criminal activity. It may involve an exchange for something the victim needs or wants, and/or for the financial or other advantage of the perpetrator or facilitator, and/or through violence or the threat of violence.

The abuse can be perpetrated by males or females, and children or adults. It can be a one-off occurrence or a series of incidents over time, and range from opportunistic to complex organised abuse.

The victim can be exploited even when the activity appears to be consensual. It does not always involve physical contact and can happen online. For example, young people may be forced to work in cannabis factories, coerced into moving drugs or money across the country (county lines), forced to shoplift or pickpocket, or to threaten other young people.

Indicators of CCE can include a child:

- : Appearing with unexplained gifts or new possessions
- : Associating with other young people involved in exploitation
- : Suffering from changes in emotional wellbeing
- : Misusing drugs and alcohol
- : Going missing for periods of time or regularly coming home late
- : Regularly missing school or education

- : Not taking part in education

If a member of staff suspects CCE, they will discuss this with the DSL. The DSL will trigger the local safeguarding procedures, including a referral to the local authority's children's social care team and the police, if appropriate.

Child sexual exploitation

Child sexual exploitation (CSE) is a form of child sexual abuse where an individual or group takes advantage of an imbalance of power to coerce, manipulate or deceive a child into sexual activity. It may involve an exchange for something the victim needs or wants and/or for the financial advantage or increased status of the perpetrator or facilitator. It may, or may not, be accompanied by violence or threats of violence.

The abuse can be perpetrated by males or females, and children or adults. It can be a one-off occurrence or a series of incidents over time, and range from opportunistic to complex organised abuse.

The victim can be exploited even when the activity appears to be consensual. Children or young people who are being sexually exploited may not understand that they are being abused. They often trust their abuser and may be tricked into believing they are in a loving, consensual relationship.

CSE can include both physical contact (penetrative and non-penetrative acts) and non-contact sexual activity. It can also happen online. For example, young people may be persuaded or forced to share sexually explicit images of themselves, have sexual conversations by text, or take part in sexual activities using a webcam. CSE may also occur without the victim's immediate knowledge, for example through others copying videos or images.

In addition to the CCE indicators above, indicators of CSE can include a child:

- : Having an older boyfriend or girlfriend
- : Suffering from sexually transmitted infections or becoming pregnant

If a member of staff suspects CSE, they will discuss this with the DSL. The DSL will trigger the local safeguarding procedures, including a referral to the local authority's children's social care team and the police, if appropriate.

Child-on-child abuse

Child-on-child abuse is when children abuse other children. This type of abuse can take place inside and outside of school. It can also take place both face-to-face and online, and can occur simultaneously between the 2.

Our school has a zero-tolerance approach to sexual violence and sexual harassment. We recognise that even if there are there no reports, that doesn't mean that this kind of abuse isn't happening.

Child-on-child abuse is most likely to include, but may not be limited to:

- : Bullying (including cyber-bullying, prejudice-based and discriminatory bullying)
- : Abuse in intimate personal relationships between children (this is sometimes known as 'teenage relationship abuse')
- : Physical abuse such as hitting, kicking, shaking, biting, hair pulling, or otherwise causing physical harm (this may include an online element which facilitates, threatens and/or encourages physical abuse)
- : Sexual violence, such as rape, assault by penetration and sexual assault (this may include an online element which facilitates, threatens and/or encourages sexual violence)
- : Sexual harassment, such as sexual comments, remarks, jokes and online sexual harassment, which may be standalone or part of a broader pattern of abuse
- : Causing someone to engage in sexual activity without consent, such as forcing someone to strip, touch themselves sexually, or to engage in sexual activity with a third party
- : Consensual and non-consensual sharing of nude and semi-nude images and/or videos (also known as sexting or youth produced sexual imagery)

- : Upskirting, which typically involves taking a picture under a person's clothing without their permission, with the intention of viewing their genitals or buttocks to obtain sexual gratification, or cause the victim humiliation, distress or alarm
- : Initiation/hazing type violence and rituals (this could include activities involving harassment, abuse or humiliation used as a way of initiating a person into a group and may also include an online element)

Where children abuse their peers online, this can take the form of, for example, abusive, harassing, and misogynistic messages; the non-consensual sharing of indecent images, especially around chat groups; and the sharing of abusive images and pornography, to those who don't want to receive such content.

If staff have any concerns about child-on-child abuse, or a child makes a report to them, they will follow the procedures set out in section 7 of this policy, as appropriate. In particular, section 7.8 and 7.9 set out more detail about our school's approach to this type of abuse.

When considering instances of harmful sexual behaviour between children, we will consider their ages and stages of development. We recognise that children displaying harmful sexual behaviour have often experienced their own abuse and trauma, and will offer them appropriate support.

So-called 'honour-based' abuse (including FGM and forced marriage)

So-called 'honour-based' abuse (HBA) encompasses incidents or crimes committed to protect or defend the honour of the family and/or community, including FGM, forced marriage, and practices such as breast ironing.

Abuse committed in this context often involves a wider network of family or community pressure and can include multiple perpetrators.

All forms of HBA are abuse and will be handled and escalated as such. All staff will be alert to the possibility of a child being at risk of HBA or already having suffered it. If staff have a concern, they will speak to the DSL, who will activate local safeguarding procedures.

FGM

The DSL will make sure that staff have access to appropriate training to equip them to be alert to children affected by FGM or at risk of FGM.

Section 7.3 of this policy sets out the procedures to be followed if a staff member discovers that an act of FGM appears to have been carried out or suspects that a pupil is at risk of FGM.

Indicators that FGM has already occurred include:

- : A pupil confiding in a professional that FGM has taken place
- : A mother/family member disclosing that FGM has been carried out
- : A family/pupil already being known to social services in relation to other safeguarding issues
- : A girl:
 - Having difficulty walking, sitting or standing, or looking uncomfortable
 - Finding it hard to sit still for long periods of time (where this was not a problem previously)
 - Spending longer than normal in the bathroom or toilet due to difficulties urinating
 - Having frequent urinary, menstrual or stomach problems
 - Avoiding physical exercise or missing PE
 - Being repeatedly absent from school, or absent for a prolonged period
 - Demonstrating increased emotional and psychological needs – for example, withdrawal or depression, or significant change in behaviour
 - Being reluctant to undergo any medical examinations
 - Asking for help, but not being explicit about the problem
 - Talking about pain or discomfort between her legs

Potential signs that a pupil may be at risk of FGM include:

- : The girl's family having a history of practising FGM (this is the biggest risk factor to consider)
- : FGM being known to be practised in the girl's community or country of origin
- : A parent or family member expressing concern that FGM may be carried out
- : A family not engaging with professionals (health, education or other) or already being known to social care in relation to other safeguarding issues
- : A girl:
 - Having a mother, older sibling or cousin who has undergone FGM
 - Having limited level of integration within UK society
 - Confiding to a professional that she is to have a "special procedure" or to attend a special occasion to "become a woman"
 - Talking about a long holiday to her country of origin or another country where the practice is prevalent, or parents/carers stating that they or a relative will take the girl out of the country for a prolonged period
 - Requesting help from a teacher or another adult because she is aware or suspects that she is at immediate risk of FGM
 - Talking about FGM in conversation – for example, a girl may tell other children about it (although it is important to take into account the context of the discussion)
 - Being unexpectedly absent from school
 - Having sections missing from her 'red book' (child health record) and/or attending a travel clinic or equivalent for vaccinations/anti-malarial medication

The above indicators and risk factors are not intended to be exhaustive.

Forced marriage

Forcing a person into marriage is a crime. A forced marriage is one entered into without the full and free consent of 1 or both parties and where violence, threats, or any other form of coercion is used to cause a person to enter into a marriage. Threats can be physical or emotional and psychological.

It is also illegal to cause a child under the age of 18 to marry, even if violence, threats or coercion are not involved.

Staff will receive training around forced marriage and the presenting symptoms. We are aware of the '1 chance' rule, i.e. we may only have 1 chance to speak to the potential victim and only 1 chance to save them.

If a member of staff suspects that a pupil is being forced into marriage, they will speak to the pupil about their concerns in a secure and private place. They will then report this to the DSL.

The DSL will:

- : Speak to the pupil about the concerns in a secure and private place
- : Activate the local safeguarding procedures and refer the case to the local authority's designated officer
- : Seek advice from the Forced Marriage Unit on 020 7008 0151 or fm@fco.gov.uk
- : Refer the pupil to an education welfare officer, pastoral tutor, learning mentor, or school counsellor, as appropriate

Preventing radicalisation

- : **Radicalisation** refers to the process of a person legitimising support for, or use of, terrorist violence
- : **Extremism** is the promotion or advancement of an ideology based on violence, hatred or intolerance, that aims to:

- Negate or destroy the fundamental rights and freedoms of others; or
- Undermine, overturn or replace the UK's system of liberal parliamentary democracy and democratic rights; or
- Intentionally create a permissive environment for others to achieve the results outlined in either of the above points

: **Terrorism** is an action that:

- Endangers or causes serious violence to a person/people;
- Causes serious damage to property; or
- Seriously interferes or disrupts an electronic system

The use or threat of terrorism must be designed to influence the government or to intimidate the public and is made for the purpose of advancing a political, religious or ideological cause.

Schools have a duty to prevent children from becoming involved with or supporting terrorism. The DSL, or designated Prevent lead, will undertake in-depth Prevent awareness training, including on extremist and terrorist ideologies. They'll make sure that staff have access to appropriate training to equip them to identify children at risk.

We will assess the risk of children in our school from becoming involved with or supporting terrorism. This assessment will be based on an understanding of the potential risk in our local area, in collaboration with our local safeguarding partners and local police force.

We will ensure that suitable internet filtering is in place, and equip our pupils to stay safe online at school and at home.

There is no single way of identifying an individual who is likely to be susceptible to radicalisation into terrorism. Radicalisation can occur quickly or over a long period.

Staff will be alert to changes in pupils' behaviour.

The government website [Educate Against Hate](#) and charity [NSPCC](#) say that signs that a pupil is being radicalised can include:

- : Refusal to engage with, or becoming abusive to, peers who are different from themselves
- : Becoming susceptible to conspiracy theories and feelings of persecution
- : Changes in friendship groups and appearance
- : Rejecting activities they used to enjoy
- : Converting to a new religion
- : Isolating themselves from family and friends
- : Talking as if from a scripted speech
- : An unwillingness or inability to discuss their views
- : A sudden disrespectful attitude towards others
- : Increased levels of anger
- : Increased secretiveness, especially around internet use
- : Expressions of sympathy for extremist ideologies and groups, or justification of their actions
- : Accessing extremist material online, including on Facebook or Twitter
- : Possessing extremist literature
- : Being in contact with extremist recruiters and joining, or seeking to join, extremist organisations

Children who are at risk of radicalisation may have low self-esteem, or be victims of bullying or discrimination. It is important to note that these signs can also be part of normal teenage behaviour – staff should have confidence in their instincts and seek advice if something feels wrong.

If staff are concerned about a pupil, they will follow our procedures set out in section 7.5 of this policy, including discussing their concerns with the DSL.

Staff should **always** take action if they are worried.

Further information on the school's measures to prevent radicalisation are set out in other school policies and procedures, including our Prevent Action Plan.

Sexual violence and sexual harassment between children in schools

Sexual violence and sexual harassment can occur:

- : Between 2 children of any age and sex
- : Through a group of children sexually assaulting or sexually harassing a single child or group of children
- : Online and face to face (both physically and verbally)

Sexual violence and sexual harassment exist on a continuum and may overlap.

Children who are victims of sexual violence and sexual harassment will likely find the experience stressful and distressing. This will, in all likelihood, adversely affect their educational attainment and will be exacerbated if the alleged perpetrator(s) attends the same school.

If a victim reports an incident, it is essential that staff make sure they are reassured that they are being taken seriously and that they will be supported and kept safe. A victim should never be given the impression that they are creating a problem by reporting any form of abuse or neglect. Nor should a victim ever be made to feel ashamed for making a report.

When supporting victims, staff will:

- : Reassure victims that the law on child-on-child abuse is there to protect them, not criminalise them
- : Regularly review decisions and actions, and update policies with lessons learnt
- : Look out for potential patterns of concerning, problematic or inappropriate behaviour, and decide on a course of action where we identify any patterns
- : Consider if there are wider cultural issues within the school that enabled inappropriate behaviour to occur and whether revising policies and/or providing extra staff training could minimise the risk of it happening again
- : Remain alert to the possible challenges of detecting signs that a child has experienced sexual violence, and show sensitivity to their needs

Some groups are potentially more at risk. Evidence shows that girls, children with SEN and/or disabilities, and lesbian, gay, bisexual and transgender (LGBT) children are at greater risk.

Staff should be aware of the importance of:

- : Challenging inappropriate behaviours
- : Making clear that sexual violence and sexual harassment is not acceptable, will never be tolerated and is not an inevitable part of growing up
- : Challenging physical behaviours (potentially criminal in nature), such as grabbing bottoms, breasts and genitalia, pulling down trousers, flicking bras and lifting up skirts. Dismissing or tolerating such behaviours risks normalising them

If staff have any concerns about sexual violence or sexual harassment, or a child makes a report to them, they will follow the procedures set out in section 7 of this policy, as appropriate. In particular, section 7.8 and 7.9 set out more detail about our school's approach to this type of abuse.

Serious violence

Indicators which may signal that a child is at risk from, or involved with, serious violent crime may include:

- : Increased absence from school

- : Change in friendships or relationships with older individuals or groups
- : Significant decline in performance
- : Signs of self-harm or a significant change in wellbeing
- : Signs of assault or unexplained injuries
- : Unexplained gifts or new possessions (this could indicate that the child has been approached by, or is involved with, individuals associated with criminal networks or gangs and may be at risk of criminal exploitation (see above))

Risk factors which increase the likelihood of involvement in serious violence include:

- : Being male
- : Having been frequently absent or permanently excluded from school
- : Having experienced child maltreatment
- : Having been involved in offending, such as theft or robbery

Staff will be aware of these indicators and risk factors. If a member of staff has a concern about a pupil being involved in, or at risk of, serious violence, they will report this to the DSL.

Checking the identity and suitability of visitors

All visitors will be required to verify their identity to the satisfaction of staff and to leave their belongings, including their mobile phone(s), in a safe place during their visit.

If the visitor is unknown to the setting, we will check their credentials and reason for visiting before allowing them to enter the setting. Visitors should be ready to produce identification.

Visitors are expected to sign in at Reception, where a photograph and information is taken, and wear a visitor's badge: green (those who are DBS checked and able to go unaccompanied) or red (for visitors who must be accompanied at all times on their visit).

Visitors to the school who are visiting for a professional purpose, such as educational psychologists and school improvement officers, will be asked to show photo ID and:

- : Will be asked to show their DBS certificate, which will be checked alongside their photo ID; or
- : The organisation sending the professional, such as the LA or educational psychology service, will provide prior written confirmation that an appropriate level of DBS check has been carried out (if this is provided, we will not ask to see the DBS certificate)

All other visitors, including visiting speakers, will be accompanied by a member of staff at all times. We will not invite into the school any speaker who is known to disseminate extremist views, and will carry out appropriate checks to ensure that any individual or organisation using school facilities is not seeking to disseminate extremist views or radicalise pupils or staff.

Collection of children

Children are collected at the end of the day by classroom doors (EYFS/KS1) or via the playground (KS2). Members of staff hand over children to parents/carers who are known to them.

- If the person who is collecting the child is different to usual, parents are asked to contact the school office to make us aware of the new arrangement for collection and provide a password. A form is completed and taken to the class teacher who signs the document.
- If children are permitted to walk out of the school gates/home independently, written permission is required from parents/carers.

Non-collection of children

If a child is not collected at the end of the session/day, we will:

- Use the contact list provided by parents to contact parents and/or persons recorded in order (parents are asked to provide up to 4 contacts)
- If we are unable to make contact with a person to collect, a member of staff will remain with the child on the school premises to await contact.
- If there is no response from the parents' or carers' contact numbers or the emergency numbers within a [one hour period/ when the premises are closing], the Head or member of Senior Leadership Team/DSL will contact the Social Care Duty Officer who will make emergency arrangements for the child and will arrange for a visit to be made to the child's house and will check with the Police. We will make a full written report of the incident on CPOMS.

Missing pupils

Our procedures are designed to ensure that a missing child is found and returned to effective supervision as soon as possible. If a child goes missing, we will:

- Inform the Headteacher/Assistant Head and/or DSL deputies
- Check with the pupil's friends to see if they know their whereabouts
- Check with reception who will check the signing out/in platform
- Ask all of the adults and pupils calmly if they can tell us when they last remember seeing the pupil
- Occupy all of the other pupils in their classroom(s)
- At the same time, arrange for one or more adults to search the school grounds
- Check the doors, gates for signs of entry/exit

If the pupil is still missing, the following steps would be taken:

- The Headteacher/Assistant Head Teacher will ring the pupil's parents and explain what has happened, and what steps have been set in motion. Ask them to come to the school at once
- The Designated Safeguarding Lead/Headteacher would notify the Police
- The Headteacher would arrange for staff to search the rest of the school premises and grounds
- If the pupil's home is within walking distance, a member of staff would set out on foot to attempt to catch up with him/her
- The Designated Safeguarding Lead would inform the MASH and the school's Local Authority Designated Officer (LADO)
- The school would co-operate fully with any Police investigation and any safeguarding investigation by the local authority.
- If the pupil is found seriously injured, a report would be made under RIDDOR to the Health & Safety Executive (HSE)

During the course of the investigation into the missing pupil, the school, in consultation with the LADO, will decide what information should be given to other parents, staff and other pupils and how press enquiries are to be dealt with.

A full record of all activities taken up to the stage at which the pupil was found would be made for the incident report. If appropriate, procedures would be adjusted.

ACTIONS TO BE FOLLOWED BY STAFF IF A CHILD GOES MISSING ON AN OUTING

- An immediate head count would be carried out in order to ensure that all the other pupils were present
- An adult would search the immediate vicinity
- Inform the Headteacher and the Designated Safeguarding Lead by mobile phone
- The remaining pupils would be taken back to school
- Ask the Headteacher to ring the child's parents and explain what has happened, and what steps have been set in motion. Ask them to come to [the venue/ the school] at once

- Contact the venue manager and arrange a search
- Contact the Police
- The Designated Safeguarding Lead would inform the MASH and the school's LADO
- The school would cooperate fully with any Police investigation and any safeguarding investigation by the local authority
- The school's insurers would be informed
- If the child is seriously injured, a report would be made under RIDDOR to the Health & Safety Executive (HSE)

A full record of all activities taken up to the stage at which the child was found would be made for the incident report. The school will review its procedures and, if appropriate, these would be adjusted.

ACTIONS TO BE FOLLOWED BY STAFF ONCE THE CHILD IS FOUND

- Talk to, take care of and, if necessary, comfort the child
- Speak to the other pupils to ensure they understand why they should not leave the premises/separate from a group on an outing
- The Headteacher will speak to the parents to discuss events and give an account of the incident (having discussed this beforehand with the LADO if necessary)
- The Headteacher will promise a full investigation (if appropriate involving the MASH)
- Media queries should be referred to the Headteacher (after discussion with the LADO if appropriate)
- The investigation should involve all concerned providing written statements
- The report should be detailed covering: time, place, numbers of staff and children, when the child was last seen, what appeared to have happened, [the purpose of the outing], the length of time that the child was missing and how s/he appeared to have gone missing, as well as lessons for the future.

Appendix 5: Toileting and Intimate Care

It is generally expected that most children will be toilet trained and out of nappies before they begin at school or nursery. However, we recognise that children will join our school, having reached differing levels of independence and development in toileting and self-care. Therefore, it is inevitable that from time to time some children will have accidents and need to be attended to. In addition to this, we may need to cater towards the needs of children and young people with disabilities and medical conditions and/or pupils who have become unwell e.g. with sickness or diarrhoea. For this reason, it is important to outline our approach to toileting and intimate care within this policy.

Toileting

In order to help children to become aware of their bodily needs and respond to them in time, those who wish to go to the toilet are always allowed to go. Although they are encouraged as they progress through the school to use the toilet during break times.

All school areas have toilets designated to their year group. Children must inform a member of staff when they are going to the toilet to ensure we know where pupils are at all times. Children are always encouraged to wash their hands after going to the toilet.

Members of staff do not use the same toilets as children. Staff toilets are in staffing areas. Members of staff will not enter pupil toilet areas while in use, unless called to respond to an emergency or accident (see intimate care). Cleaning staff will not enter toilets to perform cleaning duties until the toilet area is clear of children. If a member of staff needs to enter the toilets to provide support, an additional member of staff will be called upon to witness. Any adult providing intimate care must have been checked on the 'barred list', and must be a member of staff known to the child.

What is 'Intimate care'

Intimate care is defined as any care which involves washing, touching or carrying out an invasive procedure that most children and young people carry out for themselves, but which some are too young to or are unable to do.

Intimate care tasks are associated with bodily functions, body products and personal hygiene that demands direct or indirect contact with, or contact with intimate personal areas. Examples include: support with dressing and undressing (underwear), changing incontinence pads and nappies, helping someone use the toilet or washing intimate parts of the body, cleaning a pupil who has soiled him/herself or vomited. It is also associated with other accidents that may require a child to remove their clothes. These include changes required as a result of water play, messy play, sickness and weather. Very young or disabled pupils may be unable to meet their own care needs for a variety of reasons and will require regular support.

Providing intimate care to pupils who have accidents

We keep a stock of baby wipes, plastic bags and change of clothes to be used in times of accidents at school. If a child soils him/herself during school time, we encourage the child to be as independent as possible in caring for themselves. We will provide the child with wipes, a plastic bag and change of clothes. We ask the child to return to the toilet cubicle and place their soiled clothes in the plastic bag, wipe themselves clean and put on the new clothes. Parents/Carers will be informed and clothes sent home at the end of the school day.

Should a child be unable to manage this task e.g. a younger child in the EYFS. Contact will first be made with the parent/carers to obtain permission to support the child to change and/or they will be asked whether they would prefer to come to school to change the child themselves. If permission is granted to support the children, one member of the staff will help the child, while another bears witness. They will help the child to:

- Remove their soiled clothes
- Clean skin (this usually includes bottom, genitalia, legs, feet)
- Dress in the child's own clothes or those provided by the school
- Wrap soiled clothes in plastic bags and give them to parents to take home.

At all times the member of staff pays attention to the level of distress and comfort of the child. If the child is ill the member of staff will ask for the child to be collected by parent/carer.

In the event a child is reluctant and finally refuses, the parent/carer will be contacted immediately to collect or attend school to support the child.

Our intention is that the child will never be left in soiled clothing, but as soon as a member of staff is aware of the situation, she/he will clean the child. The member of staff responsible will check the child regularly and ensure that he/she is clean before leaving to go home.

Guidance for intimate care needs over and above accidents.

Where pupils require more regular use of intimate care procedures to meet their needs, routines will be carefully planned on an Individual Health Care Plan (IHCP). This plan will detail the support required, frequency and detail when/where/how these will be carried out. IHCP are produced in collaboration with the child, parents/carers and shared with all relevant members of staff.

Where specialist equipment and facilities above that currently available in the school are required, every effort will be made to provide appropriate facilities in a timely fashion, following assessment by a Physiotherapist and/or Occupational Therapist.

Staff will be supported to adapt their practice in relation to the needs of individual children taking into account developmental changes such as the onset of puberty and menstruation.