



Family Support Officer

We are seeking a dedicated and organised Family Support Officer to join our pastoral team. You will play a vital role in supporting students at risk of permanent exclusion and helping us create a safe, caring environment built on our values of Hard Work, Integrity and Kindness.

The successful candidate will have excellent communication and interpersonal abilities, strong organisational skills, and experience supporting young people and families in an educational or social care environment.

Working Hours:

This appointment is for 37 hours per week, Term Time plus 2 weeks.

Remote working can be discussed - must be on site Wednesdays.

Willing to negotiate flexibility in hours as long as total 37.

Open to discussions of job share.

Salary:

Salary is paid at Grade 8, NJC SCP points 19-24,

Actual salary is £28,158 - £31,101 per annum (FTE £32,061- £35,412).

Benefits:

- Employer Pension contribution of 22% meaning we will save together for your retirement.
- Life Assurance
- Occupational Sick pay protecting you and your family.
- Over 250 employee exclusive benefits through our partners Perkbox.
- Employee Assistance Programme available 24/7
- On-site flu vaccinations every Autumn
- Free on-site car parking
- On-site nursery

For more information, please contact recruitment@jha.keystrust.org

The Governing Body of Jack Hunt Academy is committed to safeguarding and promoting the welfare of children and young people.

Closing date: Monday 19th January 2026 at 9.00am

Applications will be reviewed as they are received, and suitable candidates invited for interview. We reserve the right to withdraw this advert should a suitable candidate be appointed.