



St. John Fisher Catholic Primary School



Growing and Learning Together with Christ

PERSON SPECIFICATION IT TECHNICIAN

As much evidence as possible should be included in the application form. The rest will be gathered at interview.

Criteria	Essential (E) or Desirable (D)
Qualifications/Training	
Relevant IT qualification or equivalent practical experience	E
Willingness to undertake Level 3 Safeguarding Training	E
Commitment to ongoing professional development	E
Formal IT support or networking qualification	D
Current Level 3 Safeguarding qualification	D
Training related to education technology	D
Experience	
Experience providing first-line IT support	E
Experience troubleshooting hardware, software and basic network issues	E
Experience setting up and maintaining IT equipment	E
Experience supporting users with varying IT confidence	E
Experience working in a school or education setting	D
Experience supporting 1:1 device programmes	D
Experience using IT helpdesk systems	D
Experience supporting pupils with additional needs	D
Technical Skills & Knowledge	
Good working knowledge of Windows and common applications	E
Basic understanding of user account management	E
Understanding of cloud-based platforms	E
Ability to maintain accurate IT records	E
Awareness of GDPR and data protection	E
Experience with Active Directory, Entra ID or Intune	D
Experience with iPad management systems	D
Experience supporting school websites	D
Knowledge of networking and AV equipment	D

Criteria	Essential (E) or Desirable (D)
Safeguarding & Compliance	
Clear understanding of safeguarding responsibilities	E
Awareness of online safety and monitoring requirements	E
Ability to follow safeguarding procedures	E
Experience working with a Designated Safeguarding Lead	D
Experience supporting safeguarding-related IT systems	D
Communication & Interpersonal Skills	
Clear and patient communication skills	E
Ability to explain technical information simply	E
Professional and supportive approach	E
Ability to build positive working relationships	E
Experience delivering staff training	D
Experience supporting teaching and learning with technology	D
Personal Qualities & Ethos	
Reliable, organised and flexible	E
Ability to work independently and as part of a team	E
Commitment to school values and Catholic ethos	E
Professional attendance and punctuality	E
Experience working in a faith-based school	D
Enthusiasm for education technology	D