



School Family Worker Team Person Specification



Key Criteria	Essential	Desirable
Qualifications and Training	<ul style="list-style-type: none">Good standard of general education including GCSE, or equivalent, Mathematics and EnglishTrained to facilitate parenting courses and Protective BehavioursTrained to use Outcome Star	<ul style="list-style-type: none">City and Guilds Work with Parents Level 3 qualificationEHM trainingTraining in counselling skillsTraining in relevant subject matter, e.g. Domestic Abuse, Substance Misuse, Bereavement etc
Experience	<ul style="list-style-type: none">At least one year's experience of providing family support to parents/carers, young people and childrenExperience of providing sensitive, non-judgemental and empowering support for parents, children and young people	<ul style="list-style-type: none">Experience of working in partnership with schools or working in a school setting
Knowledge	<ul style="list-style-type: none">Understanding of child protection and safeguarding policies and proceduresKnowledge of Early Help Module and Families First AssessmentsKnowledge and understanding of the Hertfordshire Families First agendaKnowledge and understanding of confidentiality and professional boundaries	<ul style="list-style-type: none">Knowledge of the needs of the families of Welwyn Garden City and Hatfield
Skills and abilities	<ul style="list-style-type: none">Good organisational skillsGood administrative and IT skillsGood record keeping skillsAble to develop good personal relationships within a teamEngage positively with parents in supporting children and young people whilst maintaining appropriate professional boundariesGood listening and communication skillsAble to work independently and manage own workload	
General	<ul style="list-style-type: none">Full driving licence and access to a car for work purposesAbility to work flexibly	