

# School Family Worker Team Person Specification

Key Criteria	Essential	Desirable
<b>Qualifications and Training</b>	<ul style="list-style-type: none"> <li>• Good standard of general education including GCSE, or equivalent, Mathematics and English</li> <li>• Trained to facilitate parenting courses and Protective Behaviours</li> <li>• Trained to use Outcome Star</li> </ul>	<ul style="list-style-type: none"> <li>• City and Guilds Work with Parents Level 3 qualification</li> <li>• EHM training</li> <li>• Training in counselling skills</li> <li>• Training in relevant subject matter, e.g. Domestic Abuse, Substance Misuse, Bereavement etc</li> </ul>
<b>Experience</b>	<ul style="list-style-type: none"> <li>• At least one year's experience of providing family support to parents/carers, young people and children</li> <li>• Experience of providing sensitive, non-judgemental and empowering support for parents, children and young people</li> </ul>	<ul style="list-style-type: none"> <li>• Experience of working in partnership with schools or working in a school setting</li> </ul>
<b>Knowledge</b>	<ul style="list-style-type: none"> <li>• Understanding of child protection and safeguarding policies and procedures</li> <li>• Knowledge of Early Help Module and Families First Assessments</li> <li>• Knowledge and understanding of the Hertfordshire Families First agenda</li> <li>• Knowledge and understanding of confidentiality and professional boundaries</li> </ul>	<ul style="list-style-type: none"> <li>• Knowledge of the needs of the families of Welwyn Garden City and Hatfield</li> </ul>
<b>Skills and abilities</b>	<ul style="list-style-type: none"> <li>• Good organisational skills</li> <li>• Good administrative and IT skills</li> <li>• Good record keeping skills</li> <li>• Able to develop good personal relationships within a team</li> <li>• Engage positively with parents in supporting children and young people whilst maintaining appropriate professional boundaries</li> <li>• Good listening and communication skills</li> <li>• Able to work independently and manage own workload</li> </ul>	
<b>General</b>	<ul style="list-style-type: none"> <li>• <b>Full driving licence and access to a car for work purposes</b></li> <li>• Ability to work flexibly</li> </ul>	