

Administrator / EHCP Coordinator

Job Description & Person Specification

Contract Type:	Permanent
Hours:	37 hours per week/ 41 weeks per year (Term time + 2 weeks)
Salary:	Pay Range 3, £29,542 - £32,578 FTE, actual range pro-rated for 41 weeks is £27,309 to £30,115
DBS Disclosure Level:	Enhanced
Reports To:	Office Manager
Role Purpose:	The Administrator / EHCP Coordinator will support a high-quality administration service to pupils, staff and parents of the Coombe House School. To provide efficient administrative support, to ensure compliance with the Company and Schools' administrative and reporting requirements. This position as a shared responsibility for the coordination of Education, Health and Care Plans (EHCPs) across the school, working alongside another EHCP Co-ordinator who carries a larger caseload. The postholder will be responsible for a smaller, defined caseload of EHCP pupils, with scope to increase over time in line with school growth and the business plan. As part of this the post holder will work with the schools' teaching, pastoral and leadership teams to ensure SEN documentation including EHCPs are available and kept up to date for each pupil. You will support the process of reviewing EHCPs for all pupils, ensuring the correct procedures are met, all paperwork is up to date, completed and shared with the Local Authority within statutory deadlines. The division of caseload will be kept under review as pupil numbers increase. As a key member of the shared services and wider administration team, you will undertake general administrative and reception duties under the direction of the Office Manager. This will be supporting the day-to-day running of the main office, greeting visitors and callers, booking meeting spaces, reviewing the central diary, liaising with the Estates team and supporting hospitality for letting hires and events. The role will typically involve a blended workload of EHCP coordination and wider administrative duties, with EHCP responsibilities forming a core but proportionately smaller element of the role. The EHCP caseload associated with this role is expected to increase progressively as the school expands, and duties may evolve accordingly.

Key Responsibilities:	<u>EHCPs and SEN Administration responsibilities</u> • Operational responsibility for a designated cohort of pupils' EHCPs, ensuring all statutory processes and deadlines are met for that group. • Communicate regularly with parents/carers, staff, and relevant outside agencies in relation to all aspects of pupil EHCPs. • Collating feedback from teachers on pupil progress. • Send reminders for important tasks to aid team effectiveness and work within a quality cycle. • Co-ordinate and support school staff to complete relevant reports within set deadlines. • Preparation of paperwork prior to meetings and circulate documentation in a timely manner. • Liaise with Local Authority Officers regarding procedures when required and always ensure the latest versions of documents are used. • Arrange and minute meetings for annual reviews – live typing/editing throughout meetings. • Book internal meeting rooms. • Ensure evidence of new diagnoses is included, when required. • Writing, filing, and scanning all relevant paperwork and keep track of the status of EHCPs. • Circulate invitations to all stakeholders including to parents/carers, Social Services, medical professionals in a timely manner. • Collate, organise and maintain all relevant information and tracking regarding the EHCP process. • Set up, attend, and monitor the annual review/transition planning meetings/emergency annual reviews providing support and advice on the process where necessary. • Complete all paperwork following annual review/transition planning meetings, ensuring all supporting paperwork is included. • Copy and distribute completed Annual Review documentation securely to all relevant parties. • To meet deadlines for collating documentation from all parties involved and to notify parents/carers of forthcoming reviews and sending out all documentation within a given timeframe. • With the SLT, support staff to understand the legal implications of an EHCP and their part in the process. • Keep abreast of latest procedures and paperwork for annual reviews, including using information from the DfE and Local Authority. • Where required, to ensure that appropriate arrangements are in place {exam access arrangements (EAA)} by working collaboratively with the Exams and Assessment Coordinator / Administrator, Deputy Heads and within the school.
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Office Administration/Reception

- General reception duties include receiving telephone calls, dealing with enquiries, taking messages, greeting visitors, and ensuring messages are passed to staff in a timely manner.
- Support the management of the central office@ mailbox, ensuring emails are monitored, triaged, and responded to or forwarded appropriately in a timely manner.
- Carry out filing, printing, scanning, archiving, and photocopying, including the creation and maintenance of site-wide posters.
- Booking meetings for external agencies working with pupils in collaboration with leaders (including booking rooms and informing teachers).
- To work with the Office Manager and the wider team in being responsible for all aspects of the operation of Schools Information Management System (Arbor) for the storage, production of information, statistics and reports associated with detailed pupil records.
- When requested by the Office Manager or in their absence, to be responsible for maintaining the computerised school attendance registers and to extract analysis reports.
- Keep records in accordance with the company's record retention schedule and data protection law.
- Contribute to reporting documents for other staff.
- Support another team member to maintain and update the school's intranet and website content, ensuring information is accurate and timely.
- Oversee the school Intranet and update the school website when applicable.
- Provide administrative support to wider departments, including quality assurance, the farm, and estates teams, as required.
- Support effective communication between pupils, parents/carers, and staff, ensuring information is shared clearly and timely.
- Assist the Office Manager with aspects of the admissions process, including administrative coordination and communication with prospective families.
- Work collaboratively with colleagues across the organisation, supporting team members and building positive, professional relationships.
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- To contribute to whole Dorset Centre of Excellence or School events (for example Open Days) as and when required.
- Attend staff briefings, meetings, and whole-school events as required.
- Undertake any other duties commensurate with the post, as required to ensure the efficient and effective running of the school and company.

	• Perform all duties in a professional and confidential manner and in accordance with the employment manual, company policies and procedures. The following duties are ones which all staff are required to perform: • Promote and safeguard the welfare of children and young persons for whom you are responsible and with whom you come into contact; • Observe health and safety procedures and work safely at all times; • To be responsible for your own continuing self-development, undertaking training as appropriate to the working environment and location, and developments in your role; • Undertake any other duties as required by your manager to meet the changing needs and demands of the company; • Conduct yourself with professionalism, tact, and diplomacy always as a representative of the company.
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This job description is current at the date of publication but will be reviewed on an annual basis and, following consultation with you, may be changed to reflect or anticipate changes in the job requirements which are commensurate with the job title and grade.

PERSON SPECIFICATION: Administrator / EHCP Coordinator

Criteria	Qualities	Essential/Desirable
Qualifications & Experience	1. Strong administrator with substantive, recent and relevant experience in a similar role.	E
	2. Minimum – level 3 qualification, plus English and maths at Level 2 (i.e., GCSE grade 4 above/grade A-C).	E
	3. Previous experience in an education environment.	E
	4. Practical experience of using a school information management system.	D
	5. Dealing with confidential, regulated matters.	E
Skills & Knowledge	1. Understanding of SEN practice (varying needs of pupils and how to best support).	E
	2. Able to always maintain the strictest confidentiality and integrity.	E
	3. Sensitivity when collaborating work with colleagues at all levels.	E
	4. Able to accurately record and maintain records, with exceptional attention to detail.	E
	5. Experienced user of the Microsoft Office suite, including Excel, teams and SharePoint.	E
	6. Highly organised, methodical and efficient and able to work to tight deadlines, often under pressure.	E
	7. Excellent written and verbal communication skills with the ability to relate well to a wide range of stakeholders.	E
	8. Able work under your own initiative, prioritise workload and meet deadlines with planning skills to balance conflicting demands.	E
	9. Confident and capable to work both independently and as part of a team, working collaboratively and supportively within the organisation.	E
Personal Attributes	1. Ability to inspire confidence and trust in others, and to relate well to children with SEND.	E
	2. Promoting the ethos and values of the Company to all stakeholders.	E
	3. Commitment to maintaining confidentiality.	E
	4. Commitment to safeguarding and equality.	E
	5. Pro-active, enthusiastic, resilient, and positive with an open mind to change.	E
	6. Respect and value the different experiences, ideas and backgrounds others can bring to work and to teams.	E
	7. Compassionate and honest.	E
	8. A person with integrity and strong moral compass.	E
	9. Open minded and willing to take a fluid and creative approach to our growing company and school.	E

